



# Optimization Swisscom Design System Chart Components

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Abstract

## **Abstract**

Swisscom AG uses the Swisscom Digital Experience (SDX) design system, which provides reusable components and guidelines for web development. Within SDX, chart components (pie chart, horizontal bar chart, vertical bar chart) are migrated to modern web components to create a unified design and user experience. While the pie chart is optimized, the other charts rely on rudimentary implementations of basic technologies, resulting in inconsistent design and a complex usage. This thesis aims to reimplement the legacy chart components as web components using the Stencil library and Scalable Vector Graphics (SVG).

A comprehensive analysis clarified the functionality and identified areas for improvement, focusing on horizontal and vertical bar charts. The aim was to achieve a consistent design and improved usability. Key technologies used included Stencil for web components, SVG for scalable graphics and anime.js for animations. A prototype was developed for testing and familiarization. The implementation followed an agile approach. Usability and user experience testing validated the usability for developers and an enhanced experience for users.

To ensure timely delivery, only the horizontal bar chart component was implemented. It handles input attributes, displays error messages for input data related issues and improves the user experience across desktop and mobile devices. Using SVG, it displays colored, stacked bars and labels while adhering to SDX design constraints. Rigorous testing verified correct behavior through manual and code testing. The component is delivered as a web component, enhancing its usability within HTML. Usability testing provided positive feedback, with improved readability and comprehension compared to the legacy chart component.

## **Management Summary**

#### **Initial Situation**

Swisscom AG builds its websites using its own design system called Swisscom Digital Experience (SDX). SDX provides various types of reusable elements for application and web development across Swisscom AG. These components are built with the brand design in mind and adhere to defined Swisscom AG design guidelines. Within SDX there are three chart components: a pie chart, a horizontal bar chart and a vertical bar chart. The horizontal and vertical bar charts are built using simple technologies and are implemented in a way that doesn't enforce a consistent design across all chart instances. As a result, the initialization and usage of the charts is confusing and complex. In contrast, the pie chart is implemented using a new approach called a web component, which enforces a consistent design and usability across all chart instances.

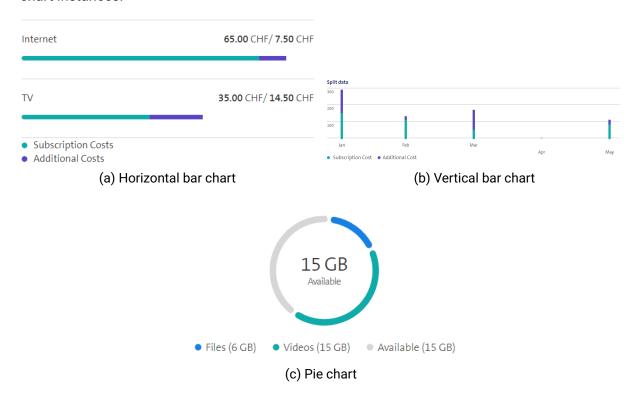


Figure 1: Chart variations

## **Purpose**

The aim of this thesis is to optimize the horizontal and vertical bar charts to comply with the web component standard. It also focuses on improving the design and usability to achieve consistency across all chart instances. To make the chart more attractive to developers the usability and documentation need to be improved.

## **Approach**

An analysis of the business requirements, existing chart functionality and design was undertaken. Constraints were assessed, resulting in the use of technologies that can handle web components. These technologies were then evaluated to identify the most suitable options to achieve the desired objectives. Based on the analysis, a well-structured solution approach was formulated, ensuring modularity and reusability through the use of web components. In

addition, design choices were made to establish a consistent design approach across all chart instances. To validate the proposed solution, a prototype and design blueprint were created, to allow stakeholders to visualize and provide feedback on the intended outcome. During implementation, the selected technologies were used to implement the charts as web components to meet the requirements. To ensure a positive user experience (UX) and developer usability, various testing processes were followed. These processes aimed to identify and resolve any potential problems and ensure that the final product met the desired UX and usability standards.

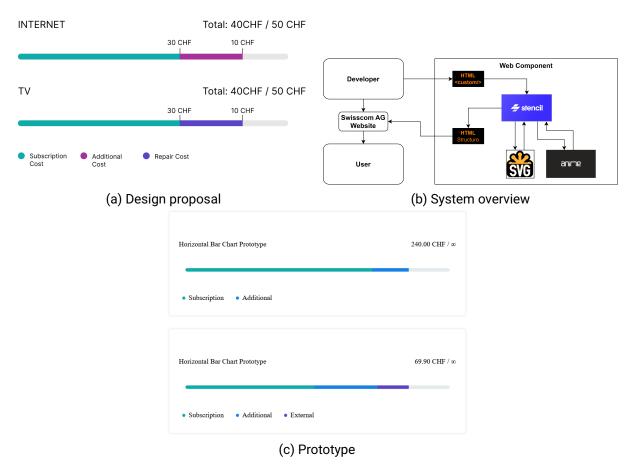


Figure 2: Approach overview

## Result

The horizontal bar chart has been optimized using the web component standard. This implementation ensures unified usability and design across all chart instances, promoting a consistent and seamless user experience. The vertical bar chart was not implemented due to time constraints. The functionality of the original horizontal bar chart has been retained and enhanced with robust error handling mechanisms. This enhancement ensures the reliability and stability of the chart, minimizing potential problems associated with incorrect or inconsistent data entry. Additionally, the new web component has been made easier to initialize and use. Supplementary to this a guide for developers has been created. The implemented solution underwent rigorous UX and usability testing, which yielded positive results. The tests demonstrated improved user experience and usability. This outcome validates the effectiveness of the design decisions and development efforts in improving the overall usability and user satisfaction.

```
<div
 id="legacy-horizontal-bar-chart-1"
 class="bar-chart-horizontal bar-chart-horizontal--split"
 data-max="80"
 data-unit="CHF"
 data-precision="2"
 data-legend="#legend"
 <div class="js-data-list">
   <div class="js-data" data-value="65" data-color="turquoise">
    Subscription Costs
   <div class="js-data" data-value="7.5" data-color="iris">
    Additional Costs
                                                              <sdx-horizontal-bar-chart
   </div>
                                                                unit="CHF"
                                                                 precision="2"
 <div class="bar-chart__detail">
  <div class="detail-left">Internet</div>
                                                                 data='[{
  <div class="detail-right"></div>
                                                                   "value": 65,
                                                                   "category": "Internet",
 <div class="bar-chart__progress"></div>
                                                                   "subcategory": "Subscription costs",
<div
                                                                   "maxValue": 80
 id="legacy-horizontal-bar-chart-2"
                                                                 }, {
 class="bar-chart-horizontal bar-chart-horizontal--split"
                                                                   "value": 7.5,
 data-unit="CHF"
                                                                   "category": "Internet",
 data-precision="2"
                                                                   "subcategory": "Additional costs"
 <div class="js-data-list">
                                                                 }, {
   <div class="is-data" data-value="35" data-color="turquoise">
                                                                   "value": 35,
    Subscription Costs
                                                                   "category": "TV",
   </div>
   <div class="js-data" data-value="14.5" data-color="iris">
                                                                   "subcategory": "Subscription costs",
   Additional Costs
                                                                   "maxValue": 80
   </div>
 </div>
 <div class="bar-chart__detail">
                                                                   "value": 14.5,
  <div class="detail-left">TV</div>
                                                                   "category": "TV",
  <div class="detail-right"></div>
                                                                   "subcategory": "Additional costs"
 </div>
 <div class="bar-chart__progress"></div>
                                                                 11'
</div>
                                                              ></sdx-horizontal-bar-chart>
(a) Old chart initialization
                                                                        (b) New chart initialization
```

Figure 3: Chart initialization comparison

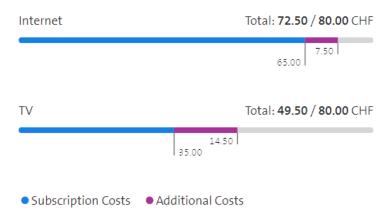


Figure 4: Horizontal bar chart web component

## Outlook

Optimization of the vertical bar chart component is recommended so that all chart components comply with the web component standard. It is also possible to add other chart variations such as a line chart. The new horizontal bar chart can be extended with more features such as localization, improved accessibility and interactive features.

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CONTENTS

# **Contents**

AŁ	stract	i
M	nagement Summary	i
Ac	nowledgements	<b>v</b> i
Co	ntents	ix
GI	ssary	Х
í	Product Documentation	1
1	Introduction	2
•	1.1 Task Scope          1.2 Vision          1.3 Problem Identification          1.4 Status Quo	2 3 3
2	Requirements	8
	2.1 Business Requirements	
	2.4 Non-Functional Requirements	
3	Architecture	16
	3.1 High-Level Overview	16 17 17
	3.4 Architectural Constraints	18 19
	3.6 Chart Component Structure	22
	3.9 Technologies	37
4		42
4	Quality Measures         4.1 Coding Guidelines	42
	4.3 Definition of Done	43 43
	4.5 Test Concept	
5	Deployment	52
	5.1 Production Environment Requirements	

viii

6	Results	53
	6.1 Functional Requirements Evaluation	
	6.2 Non-Functional Requirements Evaluation	
	6.3 Limitations	
	C.4 Expunsion Coolbinates	04
П	Project Documentation	67
7	Project Plan	68
	7.1 Project Schedule	
	7.2 Milestones	69
8	Project Organization	70
	8.1 Involved Parties	
	8.2 Meeting Organization	/1
9	Management Tools	72
	9.1 Issue Management	
	9.2 Version Control	
		73
10	Risk Management	74
	10.1 Risk Identification	
	10.3 Risk Evolution	
	10.4 Risk Mitigation	
11	Time Tracking	77
Ш	Appendix	79
	License Agreement	80
В	Developer Guide	81
С	Manual Testing Protocol	90
D	UX Testing Protocols	95
	D.1 UX Test on May 23, 2023	95
	D.2 UX Test on May 31, 2023	
	D.4 UX Test on June 09, 2023	
_	Hospility Testing Protocols	99
E	Usability Testing Protocols E.1 Usability Test on May 23, 2023	
	E.2 Usability Test on May 31, 2023	
	E.3 Usability Test on June 02, 2023	100
	E.4 Usability Test on June 09, 2023	101
F	Product Screenshots	102

CONTENTS ix

G	Licenses	106
	G.1 Animate.css License	106
	G.2 Anime.js License	109
	G.3 Beautifier License	110
	G.4 Chai License	111
	G.5 ESLint License	112
	G.6 Jest License	113
	G.7 JSLint License	114
	G.8 Less License	115
	G.9 Lit License	119
	G.10 Mocha License	120
	G.11 Polymer License	121
	G.12 Prettier License	122
	G.13 Puppeteer License	123
	G.14 Sass License	127
	G.15 Sinon.JS License	128
	G.16 Slim.js License	129
	G.17 Stencil License	130
	G.18 Stylus License	131
Lis	et of Tables	133
Lis	st of Figures	134
Lis	et of Listings	135
Bil	bliography	136

Glossary x

# **Glossary**

**API** Application Programming Interface: A set of rules and protocols that allows different software applications to communicate and interact with each other.. 21, 28, 30

- **CMS** Content Management System: A software application that allows users to create, manage, and modify digital content, enabling easy content editing, publishing and organization.. 4
- **CSP** Content Security Policy: A security mechanism implemented in web applications to mitigate cross-site scripting and other code injection attacks.. 21
- **DoD** Definition of Done: A set of agreed-upon criteria that defines when a software development task or project is considered complete.. 43
- LTS Long-Term Support: A software release or version that is supported with bug fixes, security updates, and maintenance for an extended period.. 52
- **MVP** Minimum Viable Product: The most basic version of a product that includes only the essential features and functionality.. 15
- **RUP** Rational Unified Process: A software development framework that provides a structured approach to the entire software development life cycle.. 68
- **SDX** Swisscom Digital Experience: Swisscom's design system which consists of a component libraries, UX principles, design guidelines, documentations and rules.. 2, 7, 8, 18, 21, 22, 25, 43
- US User Story: A brief, user-centric description of a desired functionality or feature.. 11
- **UX** User Experience: The overall impression and satisfaction a user has when interacting with a product or system.. 6
- **WCAG** Web Content Accessibility Guidelines: A set of internationally recognized guidelines that provide recommendations for making web content more accessible.. 14, 25, 64

# Part I Product Documentation

## Introduction

Bar charts are widely used in data visualization, providing a clear and intuitive way to present information. Together with Swisscom AG as an industrial partner, this thesis aims to improve their existing chart implementations. The current implementations suffer from suboptimal usage experience and lacks consistency in design, posing significant limitations to users. This bachelor thesis aims to address these limitations by reimagining and optimizing bar charts as web components that are not restricted by the browser environment or user implementation choices.

## 1.1 Task Scope

Swisscom AG is in the process of converting legacy components from its own Swisscom Digital Experience (SDX) design system into web components. The project scope includes the existing chart components. There are three chart components:

- · Horizontal bar chart
- · Vertical bar chart
- · Pie chart

The optimization of the pie chart component has already been successfully completed by Swisscom AG. The optimization and reimplementation of the horizontal and vertical bar charts is still pending. The aim of this thesis is to optimize these two bar charts. The minimum requirement is the implementation of one chart variant.

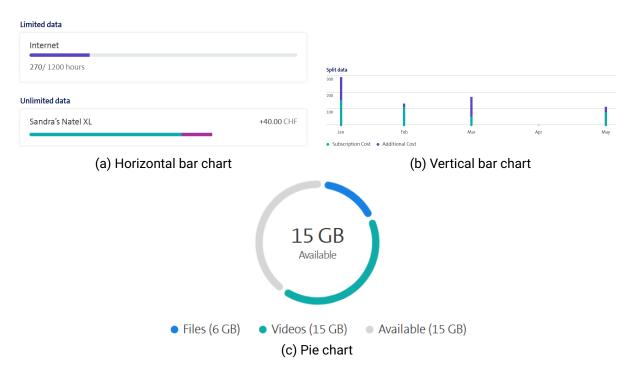


Figure 1.1: Existing chart variations

1.2. VISION 3

## 1.2 Vision

This bachelor thesis strives to reimplement and optimize the existing bar charts by developing flexible web components. The project involves a thorough analysis of the current charts and their functionalities to ensure a seamless integration of all existing features, while focusing on improving usability and design. The primary goal of this thesis is to implement at least one of the two proposed charts. However, efforts will be made to implement both charts, accompanied by additional features such as improved accessibility.

The development of bar chart web components follows predefined design principles aimed at unifying the existing design landscape. By adopting the web component paradigm, users will benefit from simplified usability and navigation. In addition, the implemented solution will facilitate a streamlined update cycle, allowing for rapid deployment and visibility of changes made to the bar chart to all users.

## 1.3 Problem Identification

The legacy chart components are causing problems for Swisscom AG's internal and external user groups. Internal users face problems with the usability of the components and the ability to maintain the components. Design and functionality adjustments are almost impossible due to the unknown number of chart instances across Swisscom AG. External users cannot be provided with a consistent experience. This scenario primarily affects end users. Each chart has a different style. Labels, colors, positioning, typography and shape can vary from chart to chart. All of this contributes to a confusing user experience, when confronted with legacy chart components.

The main user groups<sup>1</sup> affected are:

- Developers (subsection 1.3.1)
- CMS users (subsection 1.3.2)
- End users (subsection 1.3.3)

## 1.3.1 Developer Problems

The main issues for the developer user group are:

- · Limited or insufficient documentation
- · Legacy code
- · Maintainability of existing code
- · Usage of components is not transparent and difficult

Swisscom AG developers face complications when using existing chart components in HTML code. The parameters and their types are not documented. A developer has to refer to existing examples for more information. Even then, a developer still has to figure out which parameter causes which effect. As can be seen from the Listing 1.1 and the resulting Figure 1.2, there is no further guidance provided on the Swisscom AG developer site. It is not clear which attributes provide what information in the final visual of the chart.

Listing 1.1: Limited horizontal bar chart HTML initialization



Figure 1.2: Limited horizontal bar chart produced by Listing 1.1

Due to the large number of HTML tags, it is almost impossible to modify code fragments of these web components in production. Maintaining existing code fragments using the legacy chart components is therefore problematic.

## 1.3.2 CMS User Problems

CMS users usually cannot code. Minimal coding skills are often expected. Data is difficult to render within chart components if their functionality is not documented. It can be even more difficult if the user is not familiar with HTML code. CMS users rely on the examples provided. Examples are inconsistent and take time to understand. Considering the variation of all legacy components, it is challenging to set up a chart as a CMS user.

#### 1.3.3 End User Problems

Inconsistent designs confuse end users. The visuals produced by different chart versions are not consistent. Labels, typography, positioning and coloring vary from chart to chart. End users may find it difficult to process information from charts if they are repeatedly confronted with inconsistent design approaches. Legacy components provide inadequate support for disabled users. These users are prevented from easily accessing chart information using a screen reader. People with poor eyesight may find it difficult to read legacy charts and distinguish between graphical elements and colors.

## 1.4 Status Quo

The legacy bar chart solutions make use of standard web technologies. JavaScript is used as the main programming language. A Microsoft JavaScript superset called TypeScript is used to ensure type safety. In addition, HTML elements and CSS rules are used for correct web page presentation and graphical design aspects. CSS is enhanced with the Sass extension to allow for more development options and to avoid boilerplate code. Animations are mainly done using the anime.js library, with the exception of hover and focus actions.

The newer implementation of the pie chart uses the Stencil library. The core technologies used have not changed. TypeScript, HTML and Sass are still being used. Stencil is the library that helps to combine all these different technologies for a web component implementation.

The legacy chart components are invoked by specifying multiple HTML tags. A combination of CSS classes and HTML attributes provide the rendering data for the component implementation. The JavaScript code processes all the input and builds the chart component. The implementation uses JavaScript classes and defines behavior for updating data and unmounting objects.

```
1 <h4 class="h4">Vertical bar chart title</h4>
2 <div id="my-chart" class="bar-chart-vertical" data-max="300" data-unit="CHF">
   <div class="js-data-list">
    <div class="js-category" data-color="turquoise">Subscription Cost</div>
    <div class="js-category" data-color="iris">Additional Cost</div>
    <div class="js-data" data-value="150, 140">Jan</div>
6
    <div class="js-data" data-value="110, 20">Feb</div>
    <div class="js-data" data-value="50, 120">Mar</div>
8
    <div class="js-data" data-value="0, 0" data-class="hidden-phone-down">Apr</div>
    <div class="js-data" data-value="80, 30"</pre>
       data-class="hidden-phone-down">May</div>
  </div>
11
12
   <div class="chart-wrapper">
    13
     <div class="axis-y-label">300</div>
14
     <div class="axis-y-label">200</div>
15
     <div class="axis-y-label">100</div>
16
17
    21 </div>
```

Listing 1.2: Vertical bar chart HTML initialization

## Vertical bar chart title

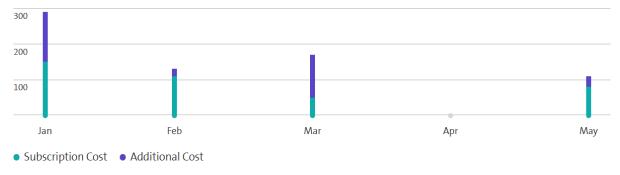
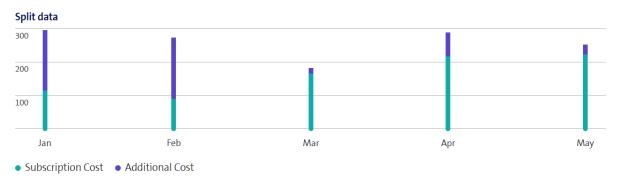


Figure 1.3: Vertical bar chart from Listing 1.2

The behavior for mobile devices is solved by a responsive approach. All chart components use this approach. The vertical bar chart displays fewer bars in mobile view to save space and avoid overcrowding on small displays.



(a) Vertical bar chart desktop view

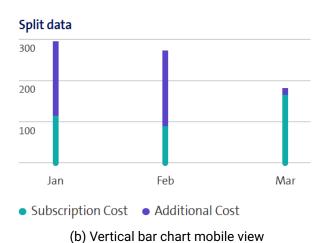
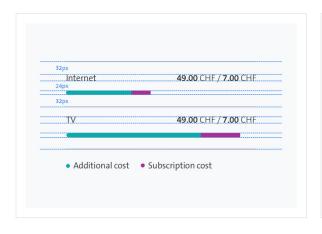


Figure 1.4: Vertical bar chart desktop vs. mobile view

UX design guidelines are provided by Swisscom AG. Each component follows rules defined by the Swisscom AG designers. This includes coloring, spacing, positioning and designs for chart variations. The style guides are not complete, but give a general idea of how the design rules are applied.

## Minimum height



The bar chart always requires a minimum padding between elements to ensure a visual relationship between data and labels.

## **Relative positioning**



The bar chart should always have 32px space between itself and other elements.

Figure 1.5: Excerpt from horizontal bar chart designer rules

Code testing is not available, because errors can be easily detected in the final rendering of a component. Swisscom AG does not plan to implement testing for chart components, although a testing solution for the new web components would not be rejected.

Documentation is available in the form of code comments and on the Swisscom AG SDX website. HTML code snippets show how the components are used. The bar chart lacks parameter descriptions. Documentation is generally usable, but lacking in specific use cases.

# Requirements

The following chapter specifies the elaborated functional and the non-functional requirements of the web components. These requirements are the foundation for the architecture. A verification of each requirement is done at the end of the project. For the functional and non-functional requirements the ISO/IEC 9126 standard is used [1]. This standard divides the software quality into 6 categories:

- Functionality: Is covered through functional and non-functional requirements.
- Usability: Is covered through functional and non-functional requirements.
- Maintainability: Is covered through non-functional requirements.
- **Efficiency**: Is covered through non-functional requirements.
- Portability: Is covered through non-functional requirements.
- **Reliability**: Is not covered as the chart for this category is dependent on the reliability of the SDX platform where it will be used in production.

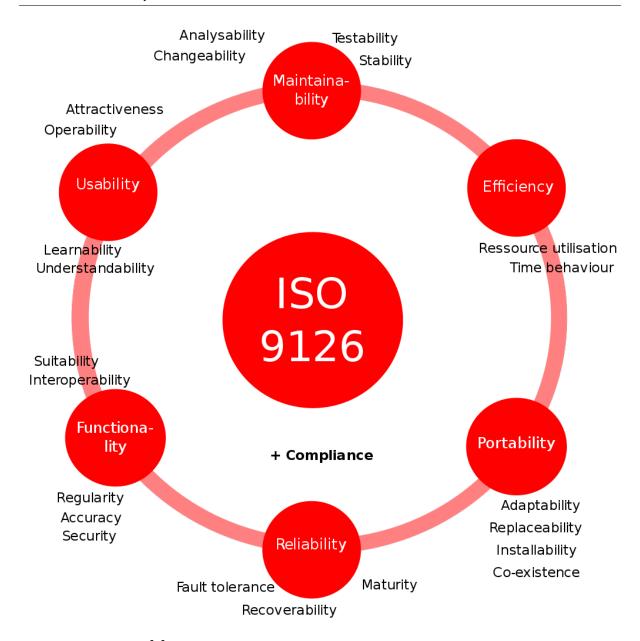


Figure 2.1: ISO 9126 [2]

## 2.1 Business Requirements

This bachelor thesis, conducted in collaboration with Swisscom AG, aims to develop improved implementations of web-based bar chart components. The aim is to develop these implementations using the web component paradigm, Stencil and SVG. The new codebase should adhere to the established concept and style of the previously converted pie chart component. In addition, the new implementations should provide at least the same level of functionality as their predecessors. Furthermore, the new charts should also have a consistent user experience and design across Swisscom AG. Justifications for introducing new functionality and design changes must be adequately supported. The decision to adopt the web component style is driven by the desire to address maintainability challenges in the production code. Swisscom AG places a high value on the production readiness and usability of the code implementations.

2.2. PERSONAS 10

## 2.2 Personas

On closer inspection, it becomes clear that the implementation of this solution affects two groups of users: developers and end users. To better understand their needs, two distinct personas were created using an online persona generator<sup>1</sup>. These personas were developed using insights from Matthew J. Hamm's "Wireframing Essentials" book [3], to ensure a comprehensive understanding of the target audience.

Both Figure 2.2 and Figure 2.3 were created with HubSpot. [4]

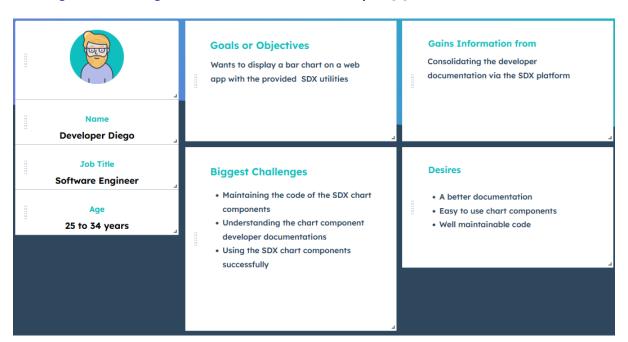


Figure 2.2: Persona developer

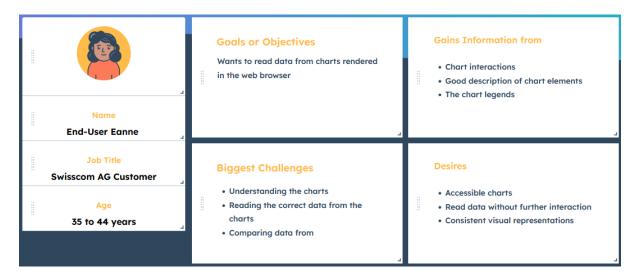


Figure 2.3: Persona end-user

<sup>1</sup>https://www.hubspot.com/make-my-persona

## 2.3 Functional Requirements

In this section, the functional requirements are presented as User Stories (US) derived from the analysis and elaboration of the existing bar chart code and the assignment in consultation with the stakeholders. These user stories capture the desired functionalities and interactions that serve as a foundation for the development of the new web component implementations. In the context of this project, a use case diagram is not included, as it does not provide any additional relevant information.

The functional requirements cover the functionality of the ISO/IEC 9126 standard to ensure that the web component can meet its requirements. This section also covers the usability of the standard through a set of useful functionalities that ensure a fluid and intuitive usage of the chart.

## 2.3.1 General Functional Requirements

The following requirements apply to both the required horizontal chart and the optional vertical bar chart.

**GNL-US1** As a user, I want to be able to view a legend for all charts so that I can easily understand the data being presented.

**GNL-US2** As a user, I want to see gray as a default background bar color if there is no data, so that I can comprehend and compare the existing data better.

**GNL-US3** As a user, I want all elements to be consistently labeled across all charts for easier comprehension.

**GNL-US4** As a user, I want the colors to be shown in a logical order within the graph, so that I can differentiate between them easily.

**GNL-US5** As a user, I want to have similar input data across all charts, so that I can easily switch between the graphs.

**GNL-US6** As a user, I want to add negative data, so that I have more flexibility and options with my data.

**GNL-US7** As a user, I want to know which chart is the best option for certain data sets in form of a quick guide, so that I can choose the best chart for my data.

**GNL-US8** As a user, I want to have an update function that updates the chart with an animation, to enhance my experience using the chart component and removing the need to reload the site.

**GNL-US9** As a user, I want to have a consistent font and spacing, so that I can easily compare graphs with each other.

**GNL-US10** As a user, I want to see a gray dot if there is no data or the data is zero, so that I am not confused as to why there is no bar.

### 2.3.2 Horizontal Bar Chart Functional Requirements

These requirements apply for the horizontal bar chart type.

#### General:

**HCG-US1** As a user, I want to see a horizontal bar for my data, so that I can quickly have an overview.

**HCG-US2** As a user, I want to define the unit of the data so that I can display the data in a meaningful way.

**HCG-US3** As a user, I want to display detailed information about the data, so that I can gain quick access to more information about the chart and the data.

**HCG-US4** As a user, I want to be able to see all the data points, even if they are very small compared to the largest, so that I can still recognize even the smallest values.

**HCG-US5** As a user, I want to adjust the precision of the value displayed so that I can control the level of detail in the chart.

## Infinity data version:

**HCI-US1** As a user, I want to display data without any upper limit so that I can visualize large amounts of data in a single chart.

**HCI-US2** As a user, I want to display multiple different values in a single bar so that I can compare different values side by side.

**HCI-US3** As a user, I want input values to be displayed proportional so that I can see the relative size of each value.

#### Limited data version:

**HCL-US1** As a user, I want to display data in proportion to a set limited, so that I know when the limit is reached.

**HCL-US2** As a user, I want to define the maximum value to set the scale, so that I can have more fine control over that data.

## Stacked data version:

**HCS-US1** As a user, I want to display multiple categories in one chart split over multiple bars, so that I can easily compare the categories.

**HCS-US2** As a user, I want to see different colors for the different subcategories, so that I can easily distinguish between them.

**HCS-US3** As a user, I want to have a simple design without gray dividing lines, so that I have a compact view of the data.

## 2.3.3 Optional Functional Requirements

### Vertical bar chart:

**OPT-US1** As a user, I want to display different types of data in a chart of two dimensions, so that I can easily compare them.

**OPT-US2** As a user, I want to label the axis, so that I have a better understanding of the displayed data.

**OPT-US3** As a user, I want to have the option to set a maximum unit, so that I can insert data without too much overhead.

**OPT-US4** As a user, I want to have a consistent design for the displayed bars, so that I am not confused where the bars start and end.

**OPT-US5** As a user, I want to show multiple values in one bar which are distinguished with colors, to display more information within one chart.

#### Miscellaneous:

**OPT-US6** As a user, I want to click on one part of a bar to highlight it and display additional information to help me understand the chart better.

**OPT-US7** As a vision impaired user, I want to have better accessibility, so that I can easily differentiate between the colors.

**OPT-US8** As a developer, I want to be able to run tests, so that I can prove the features are working as intended.

**OPT-US9** As a user, I want to display my data in a line chart, so that I can show my data over a period of time or other dimensions.

**OPT-US10** As a user, I want to be able to view hover annotations to display additional information and aid my understanding of the chart.

## 2.4 Non-Functional Requirements

This section covers the maintainability, efficiency, portability and usability categories of the ISO/IEC 9126 standard to ensure smooth and continuous use of the chart.

NFR-M01		Maintainability	
Requirement The generated code is maintainable and adheres to a professional production standard.			
Measure	Measure Two code reviews are performed by a consulting code reviewer.		
Dependencies	Dependencies -		
Urgency Mandatory			
Priority	High		

Table 2.1: NFR maintainability 01

NFR-M02				
Requirement	Requirement Code complies with coding guidelines.			
Measure	Measure Stakeholder inspects the code in an acceptance process. Revisions are realized by the developers. Provided linter and code formatter are applied.			
Dependencies	Dependencies -			
Urgency Mandatory				
Priority High				

Table 2.2: NFR maintainability 02

NFR-M03	Maintainability	
Requirement Test coverage is at least 75% on all written code pieces.		
Measure	Automated test suite and code coverage tool.	
Dependencies	OPT-US8	
Urgency	Optional	
Priority	Medium	

Table 2.3: NFR maintainability 03

NFR-E01	Efficiency		
Requirement Loading times of the new implementations do not increase more than 50°			
Measure	Measure Compare loading times.		
Dependencies -			
Urgency	Mandatory		
Priority	High		

Table 2.4: NFR efficiency 01

NFR-P01	Portability
Requirement Cross browsing capabilities are fulfilled for the latest versions (d 21.03.2023) of:  • Google Chrome 111.0.5563.65  • Mozilla Firefox 111.0  • Apple Safari 16.3  • Microsoft Edge 111.0.1661.44	
Measure	Validate requirements in each browser.
Dependencies	GNL-US3, GNL-US8, GNL-US10
Urgency	Mandatory
Priority	High

Table 2.5: NFR portability 01

NFR-U01	Usability	
Requirement Component implementation satisfy the needs of the WCAG level 2 AA standard.		
Measure Manual tests according to the WCAG standard and usage of Google Lighthouse.		
Dependencies	OPT-US7	
Urgency	Optional	
Priority	Low	

Table 2.6: NFR usability 01

## 2.5 Minimum Viable Product

The Minimum Viable Product (MVP) consists of all non-optional functional and non-functional requirements. The MVP includes the complete realization of the horizontal bar chart using Stencil and SVG technologies, following the principles of web component development. The implementation will include the adoption of all existing functionality with the exception of the hover feature, which will be replaced with a direct visible labelling approach. The design and usage of the chart component has to follow the approach used for the pie chart.

## **Architecture**

## 3.1 High-Level Overview

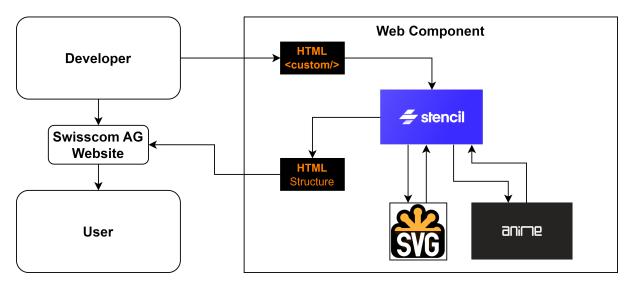


Figure 3.1: High level overview

**HTML custom tag:** The developer can use a defined simple custom tag to create the web component.

**Stencil:** Stencil is used to configure, build and render the web component.

**SVG:** SVG is used to display responsive graphics.

anime.js: anime.js is used to animate the graphics.

3.2. DOMAIN MODEL 17

## 3.2 Domain Model

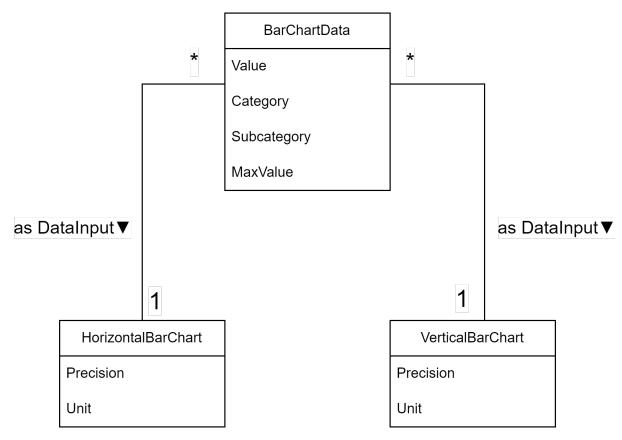


Figure 3.2: Domain model

## 3.3 C4 Model

From an architectural point of view, web components have the inherent qualities of being self-contained and reusable components, establishing themselves as a low-level system. The term "component" itself implies a certain architectural level of abstraction. While web components can be integrated into larger systems, this thesis focuses specifically on web components and their reimplementation. As a result, the architectural level chosen for this analysis is the third level of the C4 model, as the higher two levels would not provide significant additional insight or information.

The web components are designed to be used by developers who are responsible for building their own websites or specific sections within them. These developers integrate the web components into their projects and are able to configure the charts using the parameters provided. The charts themselves rely on data provided by the user to generate and display the appropriate graphs. A further explanation of the components can be found in the section 3.6.

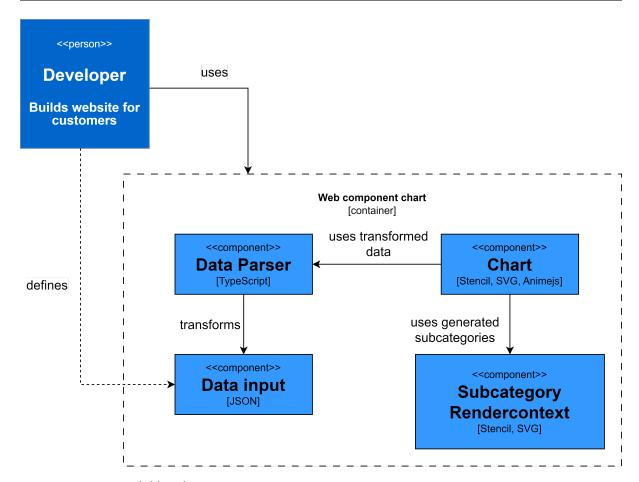


Figure 3.3: C4 model level 3 container

## 3.4 Architectural Constraints

This section provides a detailed explanation of the architectural constraints, which were derived from a number of sources, including the task requirements, evaluation of existing charts and collaborative discussions with Swisscom AG.

#### **Constraint 1: Use of Stencil**

Stencil is a library designed for quick and easy development of web components. It has been used to create the pie chart in the SDX platform. With Stencil, developers can quickly configure components using annotations for components and props, providing efficient setup and flexibility for further logic integration.

## Constraint 1.1: Use of the web component standard

The use of the web component standard provides the benefits of encapsulation and interoperability, facilitating the seamless deployment of updates across all instances of the charts. This constraint works in conjunction with Stencil, a purpose-built framework for implementing and deploying web components.

## **Constraint 2: Use of SVG**

SVG, an XML-based standard for scalable vector graphics, is used to render complex graphics within the web component. It is widely supported by all major web browsers, making it a good choice for consistent, high quality visualizations. The existing pie chart also uses SVG for its graphical representations.

## 3.5 Architectural Decisions

The following architectural decisions are made to enable a modular software application and an easy use for the users and developers. They are explained in detail in the following subsections using the format of the Y-template for architectural decision records. [5]

- Chart types
- · Data structure
- Value ranges
- Other chart decisions
- Animation
- Security

## 3.5.1 Chart Types

In the context of the different chart types by name horizontal and vertical chart, facing the need to display data with the same structure it was decided to use both chart types and it was decided against using only one chart type to be able to use the advantages of each chart type for different types of data accepting that some data could be displayed equally with each chart, making one redundant. [6] [7] [8]

## Advantages of horizontal chart:

- Allows better presentation of long labels
- Better presentation of rankings
- Better comparison over different categories
- Better comparison for proportions between subcategories

## Advantages of a vertical chart:

- Presenting sequential data (time-range, age-range, ...)
- Comparing negative and positive data
- Suited for histograms
- Suited for trend analysis

#### 3.5.2 Data Structure

In the context of the data structure requirement for the bar charts, facing the need to input user data in a simple way similar to the pie chart structure it was decided to use a one-dimensional JSON format and a multidimensional JSON format was neglected to achieve consistent user experience across all charts accepting that a one-dimensional structure can lead to duplicated data.

The naming of the key/value pairs differs from the pie chart data structure to suit the use case of a bar chart, which can have multiple categories with maximum values. Key/Value structure with example values:

Listing 3.1: JSON data structre

Explanation of the JSON key/value pairs:

"value": Defines a number that represents the value of the subcategory.

"category": Defines the parent category to which many subcategories can belong.

"subcategory": Defines a specific subcategory to which the value belongs.

"maxValue": Defines the maximum value a category can have.

## 3.5.3 Value Ranges

## **Negative and positive values**

In the context of the value ranges, facing the need to display positive and negative values, it was decided to allow negative and positive value ranges within a chart, but to allow only positive or negative values for a category, and it was decided against a combination of positive and negative values for a category to achieve a consistent user experience and visual presentation across all charts accepting that the need to display positive and negative data has to be split across different categories.

## Limited and infinity maximum

In the context of the value ranges, facing the need to display limited and infinite values, it was decided to allow limited and infinite maxima within a chart, but to allow only limited or infinite maxima for a category, and it was decided against to always require a limited maximum for a category to give the user more fine-grained control over the data and the ability to display different types of data accepting that a combination of infinite maxima and limited maxima may cause some initial confusion in the visual presentation of the charts.

## 3.5.4 Other chart decisions

In the context of the visual presentation of the chart, facing the need to display multiple categories within one chart, it was decided to allow up to 6 categories per chart and up to 3 subcategories per category and not to allow more than this to achieve a balance between having the ability to display many categories and having a good user experience that allows for easy comparison between a few categories accepting that some data cannot be displayed with only one chart.

## 3.5.5 Animation

In the context of displaying the chart, facing the need to animate the SVG bars, it was decided to use an animation library and to neglect a custom implementation with CSS to use a standardized implementation for animation across all charts accepting that some specific animation use cases may not be implemented in the future.

A further analysis of different libraries can be found in the section 3.8.

## 3.5.6 Security

In the context of Content Security Policies (CSP) in web components, facing the need to be compatible with possible future CSP changes of Swisscom AG, it was decided to use only the same technologies as in the pie chart and not to use any other technologies to accommodate the current implementation of the SDX platform used by Swisscom AG accepting that the web component may need to be adapted for future changes.

## 3.6 Chart Component Structure

The chart component is built upon the web component standard and uses the capabilities provided by Stencil for easy creation and configuration. A web component consists of three main elements: custom elements, shadow DOM, and HTML templates [9]. Stencil simplifies the implementation of these elements and provides an API as an abstraction layer for web component development [10].

For the chart component, the following decorators have been defined:

@Component: This decorator initializes the chart component and sets its properties.

```
1    Component({
2    tag: "bar-chart",
3    styleUrl: "bar-chart.scss",
4    shadow: true
5    })
```

Listing 3.2: Component decorator

@Prop: This decorator defines the data attributes that users can provide to the chart.

```
@Prop() public data
@Prop() public unit
@Prop() public precision
```

Listing 3.3: Prop decorators

@Watch: This decorator enables automatic updates when a property changes.

```
@Watch("data")
```

Listing 3.4: Watch decorator

The chart component also includes the following lifecycle hooks:

#### render():

This hook returns the complete HTML structure of the web component, which is then rendered by the browser.

## componentDidLoad():

After the rendering process is complete, this hook is used to handle the animation.

## 3.7 UX Design

## 3.7.1 UX Design Constraints

The design of the web components follows the design rules outlined on the official Swisscom AG SDX website [11]. The aim is to maintain the overall look and feel of the existing web components, while allowing for improvements to enhance the user experience. The design constraints presented in this section are derived from various sources, ranging from the task requirements to the evaluation of existing charts and collaborative discussions with Swisscom AG.

The following list shows the defined constraints:

- Smallest font size: 14 pixel
- Color scheme: Defined by the accent color palette on the SDX website. Only the non-"Rollover" colors can be used. Furthermore, the color "gray-tint-8" from the support color scheme can be used for the background bars. In the subsection 3.7.4 the color scheme is analyzed in detail.
- · Smallest compatible view: Mobile 360 pixel width

## 3.7.2 UX Design Decisions

The following design decisions are made to ensure a fluid and intuitive user experience. [12] **Design Decisions** 

Chart Type	Decision	Reasoning
General	The legend is displayed at the bottom left of each chart.	A legend is needed to map and understand the colors with the subcategories.
General	Each subcategory has a label indicator displaying the value at the end of the bar.	The label is needed so that the user has all the necessary information at a glance. This feature replaces the need for a hover, which was originally implemented in the non-web component charts.
General	The name of the category is at the upper left of each category segment.	The name makes it possible to put the displayed subcategories into context.
General	The total and max value label of the category is at the upper right of each category segment.	The sum and maximum value are helpful to gain a quick overview.
General	The colors have always the same ordering.	This ensures a unified experience across all usages of the charts.
Horizontal	The chart always has a gray back- ground bar.	This ensures an easier comparability between subcategories and categories because it helps with visualizing the maximum length of the bar.
Horizontal	The chart displays negative data from the right side.	This ensures a clear distinction between positive and negative data.
Horizontal	A negative category always has a "0"-label where the start of the bar is.	This helps the user to distinguish easier between positive and negative data.
Horizontal	The chart displays no gray dividing lines anymore.	This ensures a more compact view of the chart.
Vertical	The vertical bar chart displays a gray dot if there is no data.	This ensures a clear communication with the user that there is no data to be shown.
Vertical	The axis are not labeled.	The title should always provide information about what the chart is about.
Vertical	Y-Axis number of lines is automatically derived from the data, but the user has still the option to set one manually.	This ensures a unified experience across all usages of the chart.

Table 3.1: Design decisions

## 3.7.3 UX Mockups

Mockups were chosen as a fundamental element of the design process because they provide a more detailed representation of the user interface than wireframes. They are used to illustrate how the new design incorporates and enhances the existing elements. The images below show the three primary iterations of the horizontal bar chart and one for the vertical bar chart.

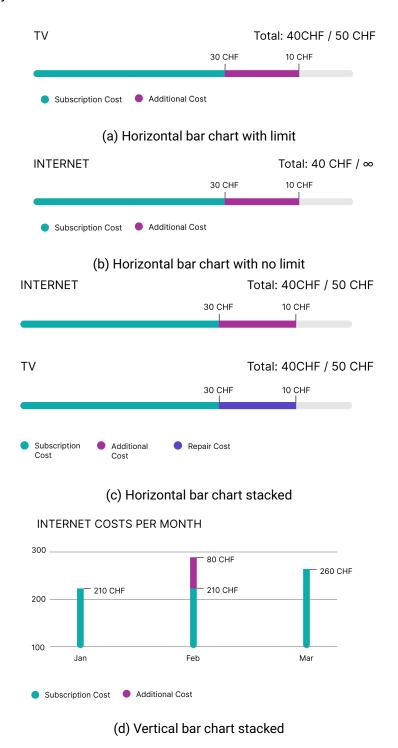


Figure 3.4: UX mockups

## 3.7.4 UX Accessibility

#### Color scheme

The color scheme defined by SDX is the following:

## **Accent colours**



Figure 3.5: Color scheme

The WCAG AA standard (AA stands for the second level of three) requires a minimum contrast ratio of 4.5:1 between the background color and the foreground color, as defined by the Web Content Accessibility Guidelines (WCAG) 2.1. However, the standard does not explicitly address color-to-color contrast between two colors at the same level. Exceptions are made for larger text (at least 18 point or 14 point bold), for which only a 3:1 ratio is required. Incidental elements and logotypes are exempt from contrast requirements. More detailed information on minimum contrast requirements can be found in the WCAG 2.1 documentation<sup>1</sup>.

#### **Contrast analysis**

To analyze color combinations, it is important to designate one color as the background color and another as the foreground or text color. The contrast checker tool available at <a href="https://webaim.org/resources/contrastchecker/">https://webaim.org/resources/contrastchecker/</a> is used to perform the analysis. Note that the contrast ratio remains the same regardless of which color is used as the background or foreground color.

Background color	Front/Text color	Contrast ratio	Result
Turquoise	Azure	1.4:1	Failed
Turquoise	Iris	2.41:1	Failed
Turquoise	Orchid	2.1:1	Failed
Turquoise	Pink	1.56:1	Failed
Azure	Iris	1.72:1	Failed
Azure	Orchid	1.49:1	Failed
Azure	Pink	1.11:1	Failed
Iris	Orchid	1.14:1	Failed
Iris	Pink	1.54:1	Failed
Orchid	Pink	1.34:1	Failed

Table 3.2: Contrasts

<sup>1</sup>https://www.w3.org/WAI/WCAG21/Understanding/contrast-minimum.html

#### **Decision**

None of the combinations meet the requirements of the AA standard. However, the color scheme is a constraint and the colors won't be changed. It is recommended that the scheme be revised in the future to meet the requirements of the AA standard.

# 3.8 Libraries & Frameworks

# 3.8.1 Utility Analysis

## **Web Component Libraries**

Library	Version	Usage Status
Stencil	3.2.1	in-use
Reference	https://stenciljs.com	
License	MIT License	

## Description

Stencil is a compiler library which allows the generation of web components by integrating the most effective concepts from popular frameworks. TypeScript, JSX and CSS are leveraged to build web components according to the best practices. [13]

Advantages	Disadvantages
<ul> <li>Integration support for many popular libraries</li> <li>Extensive documentation</li> <li>Available tutorials</li> <li>Active community</li> <li>JSX is supported</li> <li>Usage of the web component standard</li> <li>Backed by a company</li> </ul>	<ul> <li>Very new (First release 2019)</li> <li>No specialist literature available yet</li> <li>Version update breaking changes</li> </ul>

Table 3.3: Utility analysis Stencil

Library	Version	Usage Status
slim.js	5.0.10	rejected
Reference	https://slimjs.com	
License	MIT License	
Dagarintian		

#### Description

Slim.js is an extensible small web component library. Using the web component standards the library is fast and resourceful. With a declarative style approach the code remains maintainable and easy to read. [14]

Advantages	Disadvantages
<ul> <li>Flexible integration options</li> <li>Very lightweight</li> <li>Fast and resourceful</li> <li>Custom implementation extensions</li> </ul>	<ul><li>Small community</li><li>Not widely used</li><li>Inactive development</li><li>Lacking documentation</li></ul>

Table 3.4: Utility analysis slim.js

Library	Version	Usage	Status
Polymer	3.5.1	re	ejected
Reference	https://polymer-library.polymer-project.org		
License	BSD-3-Clause License		

## Description

Allows construction of reusable and encapsulated custom HTML elements. Is meant for building web applications and known for its effortless import and usage capabilities. A powerful developer utility backed by the company Google. [15]

Advantages	Disadvantages
<ul> <li>Guides available</li> <li>Extensive documentation</li> <li>Easy integration and usage</li> <li>Active community</li> <li>Many possibilities</li> <li>Backed by a tech giant</li> </ul>	<ul> <li>Deprecated (Superseded by Lit (Table 3.6))</li> <li>Probably end of life</li> <li>Rather high learning curve</li> </ul>

Table 3.5: Utility analysis Polymer

Library	Version	Usage Status
Lit	2.7.2	rejected
Reference	https://lit.dev	
License	BSD-3-Clause License	

## Description

The successor of the Polymer (Table 3.5) library. Making use of custom elements, scoped styles, reactive properties and declarative templates. Avoiding boilerplate code and a big footprint with thought through features and library size. [16]

Advantages	Disadvantages
<ul> <li>Extensive documentation</li> <li>Tutorials available</li> <li>Active community</li> <li>Field tested</li> <li>Backed by Google</li> <li>Lightweight</li> </ul>	<ul> <li>Learning curve</li> <li>No specialist literature available yet</li> </ul>

Table 3.6: Utility analysis Lit

# **Testing Libraries**

Library	Version	Usage Status
Jest	29.5.0	in-use
Reference	https://jestjs.io	
License	MIT License	

# Description

Jest is JavaScript testing framework that works out of the box. No complex configuration is needed. Simplicity is the main focus. It supports common industry technologies. [17]

Advantages	Disadvantages
<ul> <li>TypeScript compatible</li> <li>Industry standard</li> <li>Good documentation</li> <li>Simple configuration</li> <li>No additional dependencies needed</li> </ul>	<ul> <li>Learning curve</li> <li>Immature support for external libraries</li> </ul>

Table 3.7: Utility analysis Jest

Library	Version	Usage Status
Puppeteer	19.11.1	in-use
Reference	https://pptr.dev	
License	Apache-2.0 License	
Description		
	A Node.js library for end-to-end testing with Google Chrome. Puppeteer provides most manual available functionalities of a browser as an API. [18]	
Advantages	Disadvantages	
Backe     Perfore	ommunity ed by a company rmant ntegration	Browser limitation     Not very mature library

Table 3.8: Utility analysis Puppeteer

Library	Version	Usage Status
Mocha	10.2.0	rejected
Reference	https://mochajs.org	
License	MIT License	

# Description

A feature rich JavaScript testing framework running on Node.js. Allows asynchronous testing and runs tests in a serial mode. The code is maintained by an open source community. [19]

Advantages	Disadvantages
<ul><li>Simple usage</li><li>Asynchronous testing</li><li>Fast</li><li>Flexible with library integrations</li></ul>	<ul> <li>Complex configuration setup</li> <li>Needs additional dependencies</li> <li>No mock, stub, spy function</li> </ul>

Table 3.9: Utility analysis Mocha

Library	Version	Usage Status
Sinon.JS	15.0.4	rejected
Reference	https://sinonjs.org	
License	BSD-3-Clause License	
Description	l	
A standalone library providing stubs, spies and mocks for JavaScript. Can be integrated into any testing framework. [20]		
Advantages	es Disadvantages	
	to use s with any testing framework able guides	<ul><li>Needs a testing framework</li><li>Limited functionality</li><li>Rather inactive community</li></ul>

Table 3.10: Utility analysis Sinon.JS

Usage Status

Library	Version	Usage Status
Chai	4.3.7	rejected
Reference	https://www.chaijs.com	
License	MIT License	
Description		
	Chai is a simple library for Node.js. It allows better assertions and can be paired with any JavaScript testing framework. [21]	
Advantages	S Disadvantages	
• Many	usage ightweight available plugins documentation	<ul><li>Needs a testing framework</li><li>Limited functionality</li><li>Small community</li></ul>

Table 3.11: Utility analysis Chai

Version

# **Animation Libraries**

Library

anime.js	3.2.1	in-use
Reference	https://animejs.com	
License	MIT License	
Description		
	ht JavaScript animation library of the strain of the strai	with an easy-to-use API. Supports common s. [22]
Advantages	3	Disadvantages
<ul><li>Big co</li><li>Good</li><li>Minim</li></ul>	ed documentation ommunity browser compatibility nizes CSS code des template animations	<ul><li>Inactive code repository</li><li>Unpractical documentation</li><li>Learning curve</li></ul>

Table 3.12: Utility analysis anime.js

Usage Status

Library	Version	Usage Status
Animate.css	4.1.1	rejected
Reference	https://animate.style	
License	Hippocratic License	
Description		

#### Description

Animate.css is a library which provides basic animations for HTML elements. Animations are controlled via the class attribute. The library is published under an open source license. [23]

Advantages	Disadvantages
<ul><li>Big community</li><li>Accessibility support</li><li>Reduces styling code</li></ul>	<ul> <li>Limited functionality</li> <li>No animation of vector graphics</li> <li>Limited documentation</li> <li>Version breaking changes</li> </ul>

Table 3.13: Utility analysis Animate.css

Version

# **Styling Libraries**

Library

Sass	1.62.0	in-use
Reference	https://sass-lang.com	
License	MIT License	
Description	l	
	Sass is an extension library for native CSS. It provides new functionalities for efficient coding and avoids boilerplate code. [24]	
Advantages	5	Disadvantages
Big co     Well r     Many	documentation ommunity naintained features ompatibility problems	Learning curve     Slower compiling

Table 3.14: Utility analysis Sass

Library	Version	Usage Status
Stylus	0.59-0	rejected
Reference	https://stylus-lang.com	
License	MIT License	
Description		
A dynamic CSS preprocessor language. It generates native CSS code using the loose stylus syntax. [25]		
Advantages	3	Disadvantages
• Cross	eact code browser compatibility e syntax restrictions	<ul><li>Learning curve</li><li>Difficult to debug</li><li>Hard to read</li><li>Small community</li></ul>

Table 3.15: Utility analysis Stylus

Library	Version	Usage Status
Less	4.1.3	rejected
Reference	https://lesscss.org	
License	Apache-2.0 License	
Description		
A backwards compatible extension tool for CSS. Less converts styles to native CSS and provides a whole new set of features. [26]		
Advantages	dvantages Disadvantages	
• New s	browser compatibility styling features e code easily	<ul><li>Learning curve</li><li>Provides fewer framework integration</li><li>Debugging can be difficult</li></ul>

Table 3.16: Utility analysis Less

# **Linting Libraries**

Library	Version	Usage Status
ESLint	8.39.0	in-use
Reference	ce https://eslint.org	
License	MIT License	

# Description

A static code analysis tool for JavaScript supported by many text editors. With custom configuration options and an automatic fixing feature, it is definitely an industry standard. [27]

Advantages	Disadvantages
<ul><li>Custom configuration</li><li>Big community</li><li>Good documentation</li><li>Auto fix feature</li><li>Extensible with plugins</li></ul>	<ul> <li>Setup is bothersome</li> <li>Requires more computing power</li> </ul>

Table 3.17: Utility analysis ESLint

Library	Version	Usage Status
JSLint	2023.1.29	rejected
Reference	https://www.jslint.com	
License	Unlicense License	
Description	1	
	. ,	ge tool for JavaScript. By scanning an existing
source, ser	nantic and syntactic imperfections	can be corrected. [28]
Advantage	S Disadvantages	
	3	Minimal documentation     Small community

Table 3.18: Utility analysis JSLint

# **Formatting Libraries**

Library	Version	Usage Status
Prettier	2.8.8	in-use
Reference	https://prettier.io	
License	MIT License	

# Description

Prettier is a code formatter for multiple coding languages. It integrates into most editors seamlessly. Code style can be automated. [29]

Advantages	Disadvantages
<ul> <li>Big community</li> <li>Active maintenance</li> <li>Good documentation</li> <li>Multiple language support</li> <li>Editor integration</li> <li>Identical code style</li> </ul>	<ul> <li>Setup can be tedious</li> <li>Many configuration options</li> </ul>

Table 3.19: Utility analysis Prettier

Library	Version	Usage Status
js-beautify	1.14.6	rejected
Reference	https://beautifier.io	
License	MIT License	
Description		
A reformatting tool for JavaScript code. Made for stylistic code and uniform indenting. Implemented by developers for developers within the web community. [30]		
Advantages Disadvantages		Disadvantages
<ul><li>Active maintenance</li><li>Easy setup</li><li>Lightweight</li><li>Performant</li></ul>		<ul><li>Limited documentation</li><li>Limited language support</li><li>Small community</li></ul>

Table 3.20: Utility analysis js-beautify

## 3.8.2 Selection & Alternatives

## **Web Component**

Selection	Alternatives
• Stencil	1. Lit 2. Polymer 3. slim.js

Table 3.21: Web component technology evaluation

The Stencil library has been selected in regard to the architectural constraints (section 3.4). This technology acts as the core of the whole system. Other selected technologies depend on this library and are directly integrated into its development process.

## **Testing**

Selection	Alternatives
<ul><li>Jest</li><li>Puppeteer</li></ul>	A combination of the following technologies:

Table 3.22: Testing technology evaluation

Jest and Puppeteer were selected due to their good integration with the Stencil library. Moreover, both technologies are needed to fulfill the non-functional requirement NFR-M03. Jest specializes in unit tests and Puppeteer focuses on end-to-end testing.

### **Animation**

Selection	Alternatives
• anime.js	Animate.css

Table 3.23: Animation technology evaluation

The selected library anime.js was already used by the legacy chart components for animations. In the newer pie chart implementation, anime.js is still utilized. The usage of the library is not essential, but it simplifies the implementation of the requirement GNL-US8.

## **Styling**

Selection	Alternatives
• Sass	1. Stylus 2. Less

Table 3.24: Styling technology evaluation

Sass ships by default with Stencil and integrates seamlessly with other libraries. The library was selected to avoid boilerplate code and make the produced code more maintainable. Those aspects are important to successfully accomplish NFR-M01. Further it can be seen as an indirect architectural constraint (section 3.4) due to the fact that Stencil uses Sass by default.

## Linting

Selection	Alternatives
• ESLint	• JSLint

Table 3.25: Linting technology evaluation

To identify code inconsistencies and enforce a uniform syntax ESLint was selected. The stake-holder provided a code linter configuration for ESLint. This made the library more advantageous to use. The library will facilitate fulfillment of NFR-M01 and NFR-M02.

## **Formatting**

Selection	Alternatives
• Prettier	• js-beautify

Table 3.26: Formatting technology evaluation

Prettier allows to reliably format code in an automated procedure. The stakeholder provided existing Prettier configuration. Similar to the linting technologies, this library will ease the fulfillment of NFR-M01 and NFR-M02.

3.9. TECHNOLOGIES 37

# 3.9 Technologies

Category	Technologies
Runtime environment	• Node.js
Languages	<ul><li>CSS</li><li>HTML</li><li>JavaScript</li><li>JSON</li><li>SVG</li></ul>
Libraries	<ul> <li>anime.js</li> <li>ESLint</li> <li>Jest</li> <li>Prettier</li> <li>Sass</li> <li>Stencil</li> <li>TypeScript</li> </ul>

Table 3.27: Technologies

# 3.10 Prototype

## 3.10.1 Realization

The prototype implementation is available as a separate branch named "prototype" in the project git repository<sup>1</sup>.

Establishing a proof of concept for a chart web component is done with a prototype implementation. A simplified representation of a horizontal bar chart must be realized to proof the feasibility of the evaluated technologies and implementation ideas. Laying focus on the following aspects for the prototype application:

- Using the assessed technologies
- Functionality and simplicity over aesthetics
- · SVG incorporation
- · Test animation possibilities

The primary objective of the prototype is to identify potential complications and explore implementation alternatives. Moreover, an exercise scenario is established to get the development team accommodated with the evaluated technologies. It is important to note that the resulting prototype application will not be used as the underlying basis for subsequent versions of the implementation. Nonetheless, it can serve as a reference and source of inspiration. The prototype emphasizes acclimating the development team to the technologies and demonstrating the ability to visualize chart elements using animated SVG utilities.

https://gitlab.ost.ch/florian.blum/chart-components-code/-/tree/prototype

3.10. PROTOTYPE 38

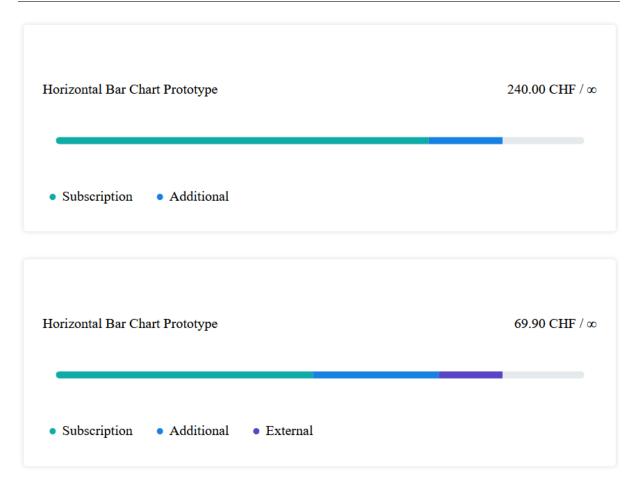


Figure 3.6: Prototype overview

The developed prototype implementation enables rendering of a single chart in the form of a web component. Each chart consists of a title text, a value tracker, a stacked bar visualization and a legend. The rendering of the stacked bar utilizes available SVG tools. Positioning and box sizing are primarily achieved through the utilization of the CSS flexbox property. Animations are applied to every legend item and each segment of the stacked bar visualization. During the initial render cycle, the animations play in a left-to-right manner.

Due to the limited color options, the implementation supports only up to five stacked bars and consequently only five types in the legend. The bar scaling will always reach 80% of the bar length regardless of the set values. However, this can be disregarded as the prototype does not incorporate any logic pertaining upper limits.

## 3.10.2 Issues & Complications

Finding potential problem factors is the primary goal of the prototype. In this case, the issues arise from the utilization of the animation library anime.js and the incorporation of SVG utilities within the web component. All of the problems are summarized in the table below.

3.10. PROTOTYPE 39

Issue / Complication	Description
Animation of SVG	The animation library anime.js fails to correctly animate an SVG line or path element if the property vector-effect="non-scaling-stroke" is set.
SVG scaling	The SVG bar elements are to be scaled only on the x-axis. This proves to be difficult due to the fact that SVG is made to naturally scale both on x and y-axis.
SVG box sizing	The SVG path element appears bigger than defined in most browsers. This can create additional margins which are unwanted. The Figure 3.7 displays the problem.
SVG marker	Defined markers in SVG are not rendered the same in all browsers. The Figure 3.8 of a render in Google Chrome depicts that the markers are displayed incorrectly.
SVG viewBox	The SVG property viewBox interprets units differently from browser to browser when combined with a vector-effect and the animation library anime.js.

Table 3.28: Prototype problem factors



Figure 3.7: Prototype SVG box

3.10. PROTOTYPE 40

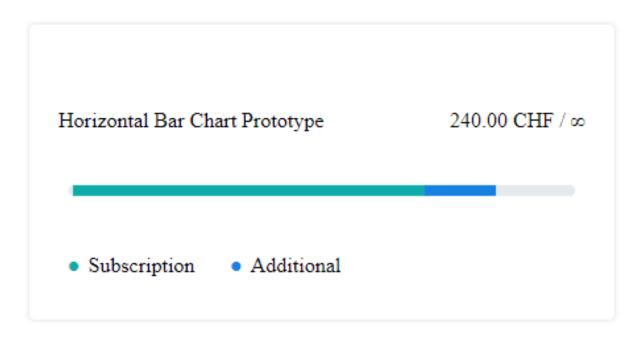


Figure 3.8: Prototype marker in Chrome

# 3.10.3 Learnings

After the completion of the prototype, the following aspects are to be considered for subsequent versions of the application.

- · SVG is inconsistent over multiple web browsers.
- · SVG markers are not a viable solution in terms of compatibility.
- · SVG vector-effects break the animation library calculations.
- SVG viewBox combined with vector-effect can lead to unexpected behavior.
- · SVG animated by anime.js breaks if a vector-effect is set.

In conclusion, it is recommended to minimize the use of the named SVG attributes and to exercise caution when using anime.js. It is important to read the documentation of the animation library before implementing the methods it provides, to avoid inadvertently breaking the SVG metrics calculations.

Furthermore, the usage of CSS flexbox<sup>1</sup> is deemed to produce more complex code. Given that the web component does not heavily depend on a responsive layout, the usage of CSS grid<sup>2</sup> can be beneficial due to the components static layout.

<sup>1</sup>https://css-tricks.com/snippets/css/a-guide-to-flexbox

<sup>2</sup>https://css-tricks.com/snippets/css/complete-guide-grid

## 3.11 Patterns & Standards

While the current implementation does not directly use software design patterns, it is built as a web component using the Stencil library. Stencil allows for pattern integration and adherence to common web standards. The implementation implicitly incorporates the following design patterns and web standards:

- Shadow DOM
- · Custom elements
- · HTML template

By using Stencil, these concepts are applied seamlessly, resulting in a robust and compliant web component.

The shadow DOM is a feature that allows a component to have its own isolated DOM tree that is rendered independently of the main DOM. This isolation ensures that the component's structure, styles, and behavior remain encapsulated and do not interfere with other components or the surrounding environment. By using the shadow DOM, components can have localized styles and encapsulated functionality, enhancing modularity and preventing unintended style conflicts or interactions with other elements on the page.

Custom elements in HTML allow for the definition and usage of new element options within the markup. These custom elements can encapsulate their own functionality and behavior. Typically, a custom element represents a composition of other HTML tags, forming a distinct and reusable web page feature with its own set of properties and behaviors. Custom elements provide a powerful mechanism for creating modular and reusable components within HTML-based applications.

HTML templates provide the ability to define content that is not immediately rendered in the DOM, but can be referenced from other sources. When parsing HTML, the browser ignores the content within the template element and only checks for syntax errors. By using HTML templates, developers can reduce the amount of boilerplate code and avoid unnecessary repetition of markup. These templates provide a dynamic and flexible approach to defining reusable content that can be cloned, manipulated, and inserted into the DOM as needed. [31] [9]

# **Quality Measures**

# 4.1 Coding Guidelines

This section presents the coding guidelines that have been followed in the development of the web bar chart components. The coding guidelines provide a set of standards and best practices that ensure code readability, maintainability and adherence to Swisscom AG standards. The motto of the Swisscom AG is "No code is best code".

## 4.1.1 Clean Code

Clean code is an essential software development principle that focuses on writing code that is easy to read, understand and maintain. It promotes code readability, reduces complexity and improves collaboration between developers. The following is a list of the main practices used:

- · Clear and concise naming of classes, methods, variables and files
- Modularity and single responsibility of units
- Comments and documentation within the code only if necessary
- · Similar coding structure across charts
- · Avoiding code smells

### 4.1.2 Version Control

The Git version control system is used to ensure collaborative development, code history management and continuous integration. The platform https://gitlab.ost.ch is used to host the repository.

## 4.1.3 Folder structure

The folder structure is divided into the chart components and utils. The chart component folder contains all the logic, behavior and tests that are directly related to the chart. The utils folder contains helper functions and logic that can be used by every chart.

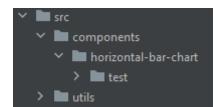


Figure 4.1: Folder structure

## 4.1.4 Continuous integration and delivery

## CI/CD documentation:

This pipeline consist of one stage "build\_doc" which is responsible for building a PDF from the LaTeX source code.

4.2. UX GUIDELINES 43

#### CI code:

The code is not built by the Git repository, but has to be built locally by the developer in the process of fulfilling the Definition of Done for each task to ensure the code is functional. The repository then is only used as a version control system and backup system for the code for collaborative development.

## 4.1.5 Workflow Feature Implementation

Each requirement is broken down into small, implementable user stories. A new branch is created for each user story. Once the implementation is complete and any merge conflicts have been resolved, a merge request is created and a reviewer must check that the Definition of Done is met. If the reviewer approves, the branch is merged into the main branch and the user story is closed.

# 4.2 UX Guidelines

The guidelines are based on the guidelines and design principles of the SDX platform. More information can be found at https://sdx.swisscom.ch/principles.html.

## **Principle 1: Visual**

The visual presentation is light, with a purposeful visual focus that feels understated.

# **Principle 2: Interaction**

The interaction should feel rewarding, effortless and stimulate discovery.

## **Principle 3: Motion**

The motion displayed should make the interaction feel more meaningful and authentic.

## 4.3 Definition of Done

The Definition of Done (DoD) ensures that the software product will be of high quality. The DoD applies to every user stories and has to be verified upon completion. A user story has to meet the following criteria:

- · The functional requirement is met.
- The code compiles.
- Testing of the user story and/or overarching epic is defined and fulfilled.
- Coding guideline and best practices are fulfilled.
- The task has been reviewed by another developer.

## 4.4 Code Metrics

## 4.4.1 Test Coverage

The whole data processing logic is tested and covered with unit testing. The other classes and function are tested through manual testing as explained in section 4.5.

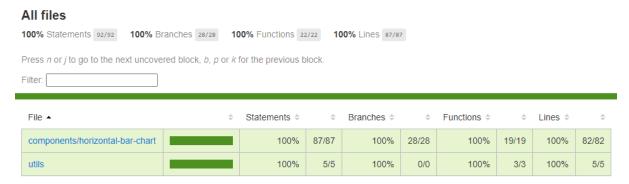


Figure 4.2: Test coverage report

## 4.4.2 Lines of Code

The JSON parser is not included in this list as it was provided by Swisscom AG.

File	Line Count
bar-chart-data-parser.spec.ts	479
bar-chart-data-parser.tsx	201
horizontal-bar-chart.tsx	429
subcategory-render-context.tsx	309
svg-config.ts	21
color-type.ts	23
data-point.ts	6
horizontal-bar-chart.scss	103
utils.ts	15
Sum	1586
Sum without testing	1107

Table 4.1: Line count

## 4.4.3 Class Count

The following classes exist:

- "BarChartDataParser"
- "HorizontalBarChart"
- "SubcategoryRenderContext"

**Sum:** 3

# 4.5 Test Concept

Testing is an important step in the software development process to ensure functional and quality needs are met. The following sections list various testing approaches to ensure that functional and non-functional requirements have been fulfilled.

## 4.5.1 Manual System Testing

These system tests aim to validate the full functionality of the web component against the functional and non-functional requirements. System testing and end-to-end testing are very similar in this context, because to perform a manual system test, the component is tested in the same way that a user would use the component. Test cases are deliberately kept small to focus on specific edge cases and different behaviors. All test scenarios are always validated in all four browsers (Chrome, Edge, Firefox, Safari). If a browser has a special/unexpected result, it is noted separately. If no special action is taken after a test, it means that the expected result is the same as the actual result. The results can be found in the Appendix C.

## **Error behavior**

No.	Starting Position	Expected Result
1	A category has a negative value and a	An error message is displayed instead of
	positive maximum defined.	the chart showing that minus and positive
		cannot be mixed in a category.
2	A category has a positive value and a neg-	An error message is displayed instead of
	ative maximum defined.	the chart showing that minus and positive
		cannot be mixed in a category.
3	A category has a positive value and a neg-	An error message is displayed instead of
	ative value defined.	the chart showing that minus and positive
		cannot be mixed in a category.
4	More than 6 different categories are de-	An error message is displayed instead of
	fined in the input data.	the chart showing that the maximum limit
		of categories has been exceeded.
5	More than 5 different types are defined in	An error message is displayed instead of
	the input data.	the chart showing that the maximum limit
		of types has been exceeded.
6	More than 3 different types are defined for	An error message is displayed instead of
	a single category.	the chart showing that the maximum limit
		of types for a single category has been ex-
		ceeded.

Table 4.2: Error behavior

# Missing attribute and zero values behavior

No.	Starting Position	Expected Result
1	The value for a type is set to zero.	The type will not be displayed.
2	All types of a category are zero.	A zero label at the beginning of the bar indicates the value zero.
3	The maximum is set to zero.	The maximum for this category is set to zero.
4	One or all attributes are missing inside the data input JSON.	An error message is displayed showing that the data input isn't correct.
5	The category and the type attributes are set to empty strings.	The categories and types are rendered with no labels.
6	The value attribute is not set.	An error message is displayed showing that the data input isn't correct.

Table 4.3: Missing attributes and zero values

# Maximum and infinity behavior

No.	Starting Position	Expected Result
1	No maximum is not set.	The maximum for this category is set to
		infinity.
2	The maximum is set to no-number type	An error message is displayed showing
	value (A string for this case).	that the data input is not correct.
3	The total sum of the category exceeds the	The bar takes up all the space but does
	maximum.	not overflow.
4	The total sum is the same or higher(lower	The end of the bar is rounded.
	if negative maximum) than the maximum.	
5	The category is an infinity category.	The bar is always 80% full.

Table 4.4: Maximum and infinity behavior

# **Negative behavior**

No.	Starting Position	Expected Result
1	The category has negative values.	The bar begins to draw on the right side.
2	The category has negative values.	The bar has always a zero label on the
		right side.
3	The category has negative values.	The labels have a minus sign.

Table 4.5: Negative behavior

# Other

No.	Starting Position	Expected Result
1	A category has two entries of the same	The values get summed up and will be
	type.	displayed as one type.
2	The data is changed ad-hoc.	The chart will update without the need to
		reload the site.
3	The chart is being displayed by access-	The animation is played correctly for
	ing a website that renders it.	each category regarding negative/posi-
		tive/time/speed in relation to each other.
4	The chart is getting resized.	The bar and labels are responsive and
		are not overlapping.
5	The chart is being displayed by access-	The types and colors match for each
	ing a website that renders it.	category and are displayed in the correct
		order.
6	The chart is being displayed by access-	The legend and colors match and the
	ing a website that renders it.	legend is animated.
7	The chart is getting resized.	Legend labels do not wrap around but
		the title and total label wraps around if
		they are too long
8	The chart is being displayed by access-	Each label is capitalized at the begin-
	ing a website that renders it.	ning.
9	The chart is being displayed by access-	Labelling is correct for all types and for
	ing a website that renders it.	full and empty bars.

Table 4.6: Other

#### Normal behavior

No.	Starting Position	Expected Result
1	A chart is initialized with two categories	The chart shows two segments with
	and four different types (2 types per cat-	two bars each being separated into two
	egory).	sub bars for the two types. The legend
		shows the four types with the correct
		colors.
2	A chart is initialized with one category	The chart shows one segment with one
	and one type.	bar. The legend shows the one type.
3	A chart is initialized with six categories	The chart shows six segments with six
	and five different types.	bars. The bars are separated into sub
		bars according to the category types.
		The legend shows the five types with the
		correct colors.
4	A chart is initialized with two cate-	The chart shows two segments each
	gories(one with a maximum value the	with one bar. Both have the same color.
	other is infinity) and one type. The cat-	The infinity category bar is only 80% full.
	egories both have the same total sum	The other bar is full.
	value. The maximum for the first chart	
	equals the sum.	

Table 4.7: Normal behavior

# 4.5.2 Usability Tests

Usability test are a way to ensure the use of the web component is intuitive, fast and simple to understand. This allows to verify a coherent and fluid experience according to the functional and non-functional requirements. To conduct these tests and gather important feedback end users such as developers will be asked to run through these test cases. Down below the test scenarios are specified. The tests candidates will be given instruction on how to use the web component similar to the final developer documentation. The instruction will explain how to initialize and use the component and what each attribute does. Then they are given different scenarios to solve, where they can use these instructions, but are otherwise on their own. The result of the sessions with the candidates can be found in the Appendix E.

# # | Scenario Steps

- a. You want to build a horizontal bar chart. Initialize the component.
  - b. You want to display Swiss francs. How do you do that?
  - c. You want to display up to two decimals. What is your next step?
  - d. You would like to show the Internet cost per month of your customer. How can you achieve this?
  - e. Internet costs consist of two types: Subscription and Roaming How would you display this?
  - f. Your customer has a subscription that costs him 20 Fr. per month. What is your next step?
  - g. The customer also has used 5 Fr. of roaming this month for his trip to Australia. Again, how would you do it?
  - h. Your customer has a limit of 50 Fr. per month. How would you set this limit?
  - i. You always want to show the subscription cost first. What is your next step?
- a. You would like to create a horizontal bar chart. Initialize the component tag in HTML.
  - b. The bar should display all values in Megabytes. How do you proceed?
  - c. Numbers should display exactly one decimal. What do you do/not do?
  - d. You would like to display the roaming data usage of the Mobile plan. Currently, 70 Megabytes have been used. What are your steps?
  - e. The mobile plan does not have an upper limit for data usage. How can you display this?

3

- a. You would like to create a horizontal bar chart. Initialize the component tag in HTML.
- b. You want to display the current debt of the customer in Fr. How do you do that?
- c. The debts are always whole numbers, so no precision is needed. How can you achieve this?
- d. Your customer has a maximum allowed debt of -200 Fr. What will you do?
- e. The current accumulated debt is -113 Fr. for medical bills How would you show this?
- f. f. The customer also has -73 Fr. debt for mobile payments. How would you display this?

4

- a. You would like to create a horizontal bar chart. Initialize the component tag in HTML.
- b. You want to display the financial circumstances of a German family, so the unit is euros. How do you do this?
- c. You want to show up to two decimals to display cents. What is your next step?
- d. There are 3 Family members: Sandra the mother, Alex the father and Anna the daughter. Each of them have as a difference balance. How would you show this?
- e. Alex has a good job, so he has no limit on his expenses and his current balance is -5000 EUR because he recently bought a new car and took a debt for it. What is your next step?
- f. Sandra has a monthly limit of 1000 euro. She already spent 200 Euros on new clothes and bought food for 100 this month, so her new balance is 700. How would you do this?
- g. Anna has 50 Euro available per month, but she already spent everything and has nothing left. How would you display this?

## 4.5.3 User Experience Tests

The user experience tests aim to provide meaningful feedback of the visual chart representation. The test scenarios are done in a peer-to-peer manner with end users such as potential customers to observe their behavior and interaction with the chart. The feedback is used to validate the design approach for easy usability, intuitiveness and comprehensibility. The following test cases challenge the test candidate with various scenarios that could occur in the real world. The scenarios are ranging from normal cases to various edge cases. The results of the session with the test candidate can be found in the Appendix D.

The following questions apply to each scenario and will be asked of the test candidate:

- · What is this chart about?
- What costs are being displayed?
- · How much did you spend already?
- · What is your spending limit?
- Which colors correspond to which costs?

No.	Scenario	
1	A single category with two subcategories is shown in the positive range. In addition,	
	the category has no maximum.	
2	There are two categories with four subcategories, and one subcategory spans the two	
	categories.	
3	There are two categories with four subcategories, and one subcategory spans both	
	categories. In addition, the sum of the second category exceeds the maximum.	
4	A single category with two subcategories is shown in the negative range.	
5	There are two categories with four subcategories. In addition, the sum of the two cate-	
	gories exceeds their respective maximums and the second category is in the negative	
	range.	
6	There are 6 categories with five subcategories. One subcategory spans three cate-	
	gories.	

Table 4.9: UX tests scenarios

## 4.5.4 Unit Tests

Unit tests are being used to test the functional correctness. Automatic as well as manual testing is used for this approach.

## 4.5.5 Performance Testing

To validate the load time of the web components, Google's Lighthouse tool is used to generate reports on various performance measurements. The reports can be found in the section 6.2.

4.6. CODE REVIEWS 50

## 4.6 Code Reviews

#### 4.6.1 Code Review 1

On the 10th May 2023 the first code review was conducted by Michael Gfeller. The review involves all changes made up to commit 9dbb3f950edbf1fd29d071690d0a03c3492f2714 in the development branch<sup>1</sup> of the code repository.

In general, the code is comprehensible and contains no major code smells. However, there exist opportunities to revise the code through refactoring in the following areas:

- Splitting long methods
- · Move business logic to separate files
- Outsource functional utility methods
- · Place guards before loops if possible

Splitting long methods is challenging due to code formatting constraints but necessary for improved readability and a future-proof code foundation.

The absence of testing in the codebase represents a limitation for future maintainers. It hinders their ability to ensure the reliability and correctness of the system through integrated tests. Notably, the code incorporates numerous private methods that are typically excluded from testing procedures. In view of this, it is advisable to cast tested classes to an "any" type and conduct comprehensive testing of private functions as well.

In addition, the absence of error messages can result in confusion among users. It is therefore highly recommended that a mechanism for reporting errors is implemented. This can be achieved through console logging or by displaying error messages directly on the web interface. This will improve both usability and debugging capabilities.

The negative chart version uses negative values which although intuitive add complexity to the code. Normalizing negative values could resolve this issue.

Lastly the security of the system is addressed. The web component does not make use of security compromising utilities like an "eval" or "innerHTML". In general security can be neglected because the web component does not introduce client-server interactions.

https://gitlab.ost.ch/florian.blum/chart-components-code/-/tree/development

4.6. CODE REVIEWS 51

#### 4.6.2 Code Review 2

On May 31, 2023 the second code review was conducted by Michael Gfeller. The review involves all changes made up to commit 8a44a2839df8adb413ec8f5be9ec7daff7019121 in the development branch<sup>1</sup> of the code repository.

The code shows improved effectiveness in handling input data and operates seamlessly without encountering issues. Notably the validation of the input data represents the most complex module within the codebase. In addition to improved input handling, error messages are displayed which is useful and expedites the integration of the web component into a web page. No major code smells are present. Refactoring in the following areas is advised:

- · Splitting long methods
- · Outsource constants
- Dividing logic into more classes

Many utility functions are still present in the business logic. They can be moved to a separate file to avoid an oversized class.

The code exhibits deficiencies in certain areas related to quality. Specifically the presence of duplicated code and undeclared constants creates confusion and warrants attention. Recognizing this issue the development team has already initiated efforts to optimize these specific areas. The order of the methods is not very logical and it is recommended to improve this aspect in a future version.

Another area of contention in the code are undeclared types of variables and functions that return an implicit "any" type. For readability and debugging purposes, it is recommended to always declare types of variables and functions.

Finally, it would make sense to move certain business logic files into the appropriate folder within the codebase. Some of these are still located in the utility tool area.

https://gitlab.ost.ch/florian.blum/chart-components-code/-/tree/development

# **Deployment**

# 5.1 Production Environment Requirements

This application uses Node.js as its runtime environment. This application also requires the use of npm, the official package manager for Node.js.

An installation of a recent npm and Node.js LTS version is required to run the implementation. At this point in time, the most recent LTS version of Node.js is  $18.16.0^{1}$ . The latest npm version is  $9.7.1^{2}$ 

# **5.2 Production Deployment**

No special precautions need to be taken. The implementation is ready to run after installation. The implementation provides the ability to construct a streamlined build suitable for production purposes. Further details can be found in the README markdown file in the code repository.

<sup>1</sup>https://nodejs.org/dist/v18.16.0

<sup>2</sup>https://docs.npmjs.com/cli/v9

# **Results**

# 6.1 Functional Requirements Evaluation

## 6.1.1 GNL-US1 Legend

### **GNL-US1**

Each chart has a legend that allows for a mapping between colors and subcategory labels. If a subcategory has a value of zero, it will not be displayed, and therefore no legend icon will be displayed for that particular subcategory, to avoid confusion. In the following example, a subcategory "Roaming" with a value of "0" exists but is not displayed because it has a value of "0". There is no icon in the legend because the color shown in the legend cannot be mapped to a color in the bar.

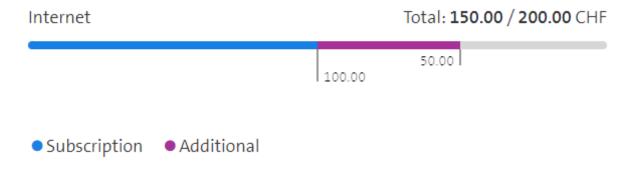


Figure 6.1: Result legend

# 6.1.2 GNL-US2 Background Bar & GNL-US10 Missing Data

GNL-US2 GNL-US10

Each bar that displays the category has a gray background bar that is always visible to indicate how long the colored bars for subcategories above might be. This gray bar is also visible when there is no data to display for subcategories.

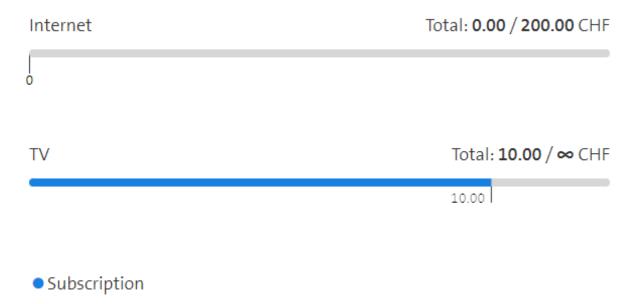


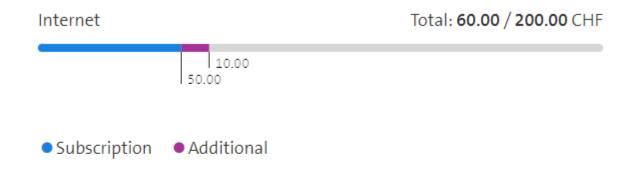
Figure 6.2: Result gray background bar

# 6.1.3 GNL-US3 Labelling & GNL-US9 Font/Spacing

GNL-US3 GNL-US9

Each chart follows the same labelling design approach to ensure a consistent design and user experience. Each chart always displays the category and subcategory names, as well as all value labels and legends. The font and spacing of each label type is the same for all categories and charts, making them easier to identify and compare.

# Chart 1



# Chart 2



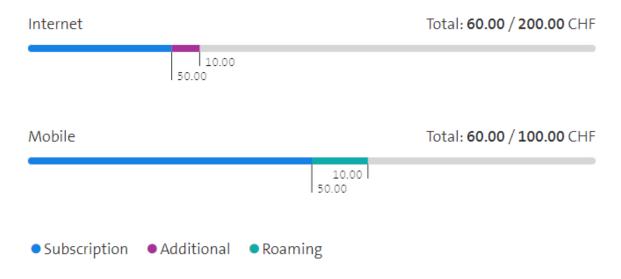
Figure 6.3: Result labelling across charts

# 6.1.4 GNL-US4 Color Order

## **GNL-US4**

The colors are always in the same order in all categories and charts.

# Chart 1



# Chart 2



Figure 6.4: Result color order

# 6.1.5 GNL-US5 Data Structure & HCI-US2 Multiple Categories/Subcategories

GNL-US5 HCI-US2

The chart uses an array of one-dimensional JSON objects. This structure is based on the structure of the pie chart, which has a similar one-dimensional JSON structure. The user can set a category, a subcategory, a maximum value for the category and a value for the subcategory. Multiple entries can be added to add more categories and subcategories.

```
data='[{
     "value": 50,
     "category": "Internet",
     "subcategory": "Subscription",
     "maxValue": 200
},{
     "value": 10,
     "category": "Internet",
     "subcategory": "Additional"
},{
     "value": 50,
     "category": "Mobile",
     "subcategory": "Subscription",
     "maxValue": 100
},{
     "value": 10,
     "category": "Roaming"
}
]'
```

Figure 6.5: Result data structure

# 6.1.6 GNL-US6 Negative Data

#### **GNL-US6**

The chart supports negative values. These are animated starting from the right side of the chart, and the bar always displays a zero, further enhancing the user experience by indicating where the bar starts.



Figure 6.6: Result negative values

# 6.1.7 GNL-US7 Chart Type Recommendation

#### **GNL-US7**

The developer's guide has a chapter that explains the different types of data and how best to use a horizontal bar chart with which data. The guide can be found in the Appendix B.

# 6.1.8 GNL-US8 Update Function

#### **GNL-US8**

It is possible to update the chart without reloading the site by simply changing the data within the data attribute. The chart recognizes the change by using a decorator called "@Watch()". This calls the render method and displays the new data.

# 6.1.9 HCG-US1 Horizontal Bar Chart & HCI-US3 Proportions Infinity & HCL-US1 Proportions Maximum Value

HCG-US1 HCI-US3 HCL-US1

The chart shows a horizontal bar with sub-bars. The sub-bars represent sub-categories. The length of the sub-bars represents their values in relation to the maximum value. If no maximum value has been set for the chart, the bar is always filled to 80%.



Figure 6.7: Result horizontal bar chart

## 6.1.10 HCG-US2 Unit & HCG-US5 Precision

HCG-US2 HCG-US5

The user can define a unit and the precision via an attribute which then will be displayed within the chart.

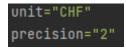


Figure 6.8: Result unit and precision

## 6.1.11 HCG-US3 Detailed Information

## HCG-US3

The user can define a category and subcategories within the data structure. This information is then displayed on the graph. See Figure 6.5 and Figure 6.7.

## 6.1.12 HCG-US4 Small Data Points

#### HCG-US4

Small values, which would take up almost no space in the bar if the maximum was set to a high value, are displayed with a minimum length to ensure comprehension and readability.

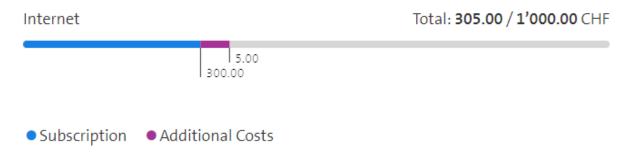


Figure 6.9: Result minimum length

# 6.1.13 HCI-US1 Infinity

#### HCI-US1

The "maxValue" attribute in the data structure can be omitted for the first entry of a category to set the maximum value of that category to infinity.



Figure 6.10: Result infinity behavior

### 6.1.14 HCL-US2 Maximum Value

#### HCL-US2

The "maxValue" attribute can be set for the first entry in a category. All subsequent definitions of "maxValue" for that category will be ignored.

```
Internet

Total: 305.00 / 400.00 CHF

Subscription

Additional Costs

(a) Maximum value chart

data='[{
    "value": 300,
    "category": "Internet",
    "subcategory": "Subscription",
    "maxValue": 400
    },{
        "value": 5,
        "category": "Internet",
        "subcategory": "Additional Costs"
    }
    ]'
```

(b) Maximum value data structure

Figure 6.11: Result maximum value behavior

# 6.1.15 HCS-US1 Multiple Categories & HCS-US2 Color Distribution & HCS-US3 Gray Dividing Lines

HCS-US1 HCS-US2 HCS-US3

A chart can display up to six different categories. Each category is represented by a bar. A category can display up to 3 different subcategories. The whole chart is limited to 5 different subcategories across all categories. Each of the subcategories has a different color with a fixed order. There are no gray dividing lines between the categories.

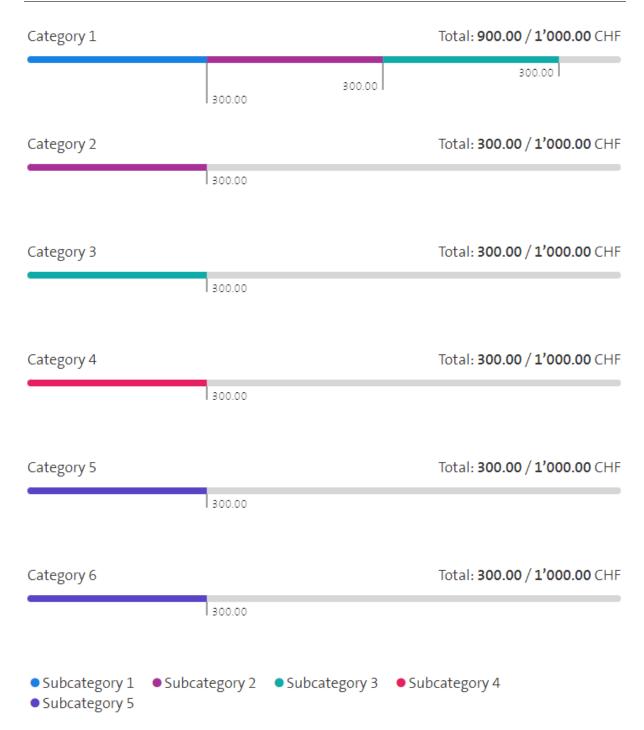


Figure 6.12: Result stacked chart

# **6.1.16 Optional Functional Requirements**

#### **Vertical Bar Chart:**

The vertical bar chart has not been implemented to allow time for the horizontal bar chart to be implemented. Therefore, all functional requirements from OPT-US1 to OPT-US5 have not been implemented.

## Miscellaneous:

The functional requirement OPT-US8 has been implemented. Unit tests for the data parser and the utility functions have been added. The other optional functional requirements were not implemented.

# 6.2 Non-Functional Requirements Evaluation

# 6.2.1 NFR-M01 Maintainability

### NFR-M01

Two code reviews were conducted with the result that the code is maintainable and adheres to the defined standards. Improvements suggested by the Code Review have been implemented. **Result:** Fulfilled.

### 6.2.2 NFR-M02 Code Guidelines

### NFR-M02

Defined coding guidelines and standards were followed during development. The provided linter and formatter were used. Feedback from the code review has been taken into account. The feedback from the stakeholder was positive.

Result: Fulfilled.

# 6.2.3 NFR-M03 Test Coverage

### NFR-M03

Unit testing achieved 100% coverage of the business logic. The rendering logic has been thoroughly tested with manual system testing of various edge cases and normal cases. **Result:** Fulfilled.

### 6.2.4 NFR-E01 Performance

### NFR-E01

Performance of the legacy non-web component:

First Contentful Paint
0.5 s
Total Blocking Time
O ms
Speed Index
0.6 s

Figure 6.13: Performance legacy horizontal bar chart component

Performance of the web component:

First Contentful Paint
0.8 s
Total Blocking Time
O ms
Speed Index
0.9 s

Figure 6.14: Performance horizontal bar chart web component

The "First Contentful Paint" has increased by an average of 62%. The "Largest Contentful Paint" has increased by an average of 28%. The speed index has increased by an average of 50%. This results in an overall increase of 42% which means a slight loss in performance. This is because the web component uses more layers of abstraction and relies on libraries such as Stencil, which adds more complexity. The performance loss is still within the defined limits. **Result:** Fulfilled.

# 6.2.5 NFR-P01 Browser Compatibility

### NFR-P01

All manual system tests were performed on each browser. Each browser passed all test cases. **Result:** Fulfilled.

# 6.2.6 NFR-U01 Accessibility

### NFR-U01

Google Lighthouse reports an accessibility of 100%.



These checks highlight opportunities to <u>improve the accessibility of your web app</u>. Only a subset of accessibility issues can be automatically detected so manual testing is also encouraged.

Figure 6.15: Accessibility horizontal bar chart web component

6.3. LIMITATIONS 64

However, an important part of the component is the color scheme and as explained in subsection 3.7.4 the color scheme doesn't meet the AA standard. In addition, many other criteria of the WCAG standard have not been implemented, due to design and time constraints.

**Result:** Not fulfilled.

# 6.3 Limitations

# 6.3.1 Scope

The optional vertical bar chart was not implemented in this study as the available time and resources were prioritized for the implementation and analysis of the required horizontal bar chart. This means that the final design and implementation of this work will need to be revised if it is to be used to implement the vertical bar chart.

# 6.3.2 Design

Currently, a maximum of six categories with three subcategories per category is allowed. If more than this number is required in the future, the chart may become difficult to read due to its extensive design.

# 6.3.3 Technology

The current implementation of the subcategory value labels is based on SVG technology. SVG text is very limited in its responsive design. If a more responsive design is required in the future, SVG text may not be sufficient and will need to be replaced.

# 6.4 Expansion Possibilities

# 6.4.1 Accessibility Expansion

The accessibility of the component has been improved. Though it fails to meet the WCAG (Web Content Accessibility Guidelines)<sup>1</sup> Level 2.1 AA standard. This enhancement, originally specified in the optional non-functional requirement NFR-U01, would provide significant benefits to users with disabilities.

The implementation of this standard is challenging due to the existing design constraints imposed by Swisscom AG. However, the component does not preclude the inclusion of additional accessible elements. It should be noted that the WCAG standard is comprehensive and requires careful testing. Testing with real users can provide valuable insights for both developers and end users, albeit at a cost in time. Taking all these factors into account, the estimated minimum effort to implement this enhancement is 80 hours.

Expansion	Effort Estimation	Task Summary	
Accessibility	100h	Improving the web components accessibility to a Level 2.1 AA WCAG standard.	

Table 6.1: Accessibility expansion overview

<sup>1</sup>https://www.w3.org/TR/WCAG21

# 6.4.2 Data Sorting Expansion

The current component lacks the ability to facilitate data sorting for both developers and end users. To address this limitation, an optional sorting property could be introduced to allow developers to incorporate sorting functionality. For end users an interactive sorting element could be implemented within the component, allowing them to select sorting options based on their preferences. These enhancements would provide both developers and end users with the flexibility and convenience of sorting the data displayed.

The existing implementation already includes a data input parser specifically tailored to the requirements of the horizontal bar chart. The parser itself is complex, which presents a challenge when attempting to incorporate data sorting functionality within it. It is generally recommended that sorting operations are applied after the data has been parsed. Although this approach may not optimize performance, it is considered feasible given the expected amount of input data.

Expansion	Effort Estimation	Task Summary
Data Sorting	15h	Providing a sorting functionality for both end-users and developers.

Table 6.2: Data sorting expansion overview

# 6.4.3 Filter & Search Expansion

The current state of the component lacks filtering and searching options for charts containing multiple segments. The addition of filtering and searching functionality can significantly improve the overall user experience. These features would allow users to view only the relevant data or search for specific chart elements based on desired values. By introducing filtering and searching, the component can give users more precise control over the data they interact with, resulting in an improved user experience.

Efforts should be made to ensure that filtering remains accessible and user-friendly, without being unnecessarily complicated. Given the availability of numerous filtering options and diverse data types within the component, careful consideration should be given to provide a streamlined filtering experience. It is important to design a filtering system that effectively handles the different data types and allows users to easily apply filters based on their requirements.

Expansion	Effort Estimation	Task Summary
Filter and Search	25h	Provide a filter and search function within the web
		component.

Table 6.3: Filter and search expansion overview

# 6.4.4 End-to-End Test Expansion

The current implementation of the component lacks an automated end-to-end test suite and relies on manual testing methods. Manual testing can be time-consuming and labor-intensive. However, the Stencil library provides support for various testing frameworks, including Google's Puppeteer, which can be used for end-to-end testing. Implementing an automated end-to-end test suite streamlines the testing process, improves efficiency and ensures comprehensive functionality test coverage. Automated testing offers the benefits of faster execution and the ability to repeat tests consistently, resulting in more reliable and scalable testing practices.

End-to-end testing is highly recommended for this web component, as there are numerous edge cases that can be effectively tested using automated procedures. In particular, visual testing

is recommended for validating SVG renders. By implementing visual testing techniques, developers can compare the expected visual output of the component with the actual rendered output.

Expansion	Effort Estimation	Task Summary
End-to-End Testing	15h	Introduce an end-to-end test suit using the desired technology.

Table 6.4: End-to-End test expansion overview

# 6.4.5 Internationalization Expansion

The existing component implementation has a deficiency in its automatic lexical adaptation capabilities. Swisscom AG has a customer base consisting of people who communicate in different languages. Implementing internationalization in accordance with the I18n<sup>1</sup> standard would improve the operational functionality of the component by adapting it to local standards and meeting user expectations in specific regions.

The diagram component conveys predominantly visual information with minimal reliance on textual elements, which limits the interpretability of the content for translation purposes. The inclusion of an automatic translation feature for the input data would be beneficial, although the option to disable this functionality should also be provided to accommodate user preferences.

Expansion	Effort Estimation	Task Summary
Internationalization	10h	Provide internationalization functionality within
		the component.

Table 6.5: Internationalization expansion overview

### 6.4.6 Line Chart Expansion

An omission in Swisscom AG's design system is the lack of a dedicated component for visualizing line charts. Line charts are a valuable tool for effectively presenting data sets that may not be adequately represented by pie or bar charts.

The newly proposed chart component should adhere to the design system guidelines set by Swisscom AG, while taking advantage of the benefits offered by web components. The use of a web component makes the chart more user-friendly and facilitates a standardized design approach throughout the component's usage. Vector graphics should be used to ensure optimal visual representation of the line chart.

Expansion	Effort Estimation	Task Summary
Line Chart Component	360h	Implement a line chart web component.

Table 6.6: Line Chart expansion overview

<sup>1</sup>https://developer.mozilla.org/en-US/docs/Mozilla/Add-ons/WebExtensions/API/i18n

# Part II Project Documentation

# **Project Plan**

The Rational Unified Process (RUP) is used as a framework for planning the project with an agile approach. The project is broken down into four phases:

- Inception
- Elaboration
- Construction
- Transition

A lightweight version of Scrum, tailored to the needs of the project team, is being used. The parts of Scrum that the team is incorporating into the project activities are:

- · Sprint period of one week
- Product backlog/Sprint backlog
- · Sprint planning/Sprint review
- · Agile assignment of work items

# 7.1 Project Schedule

The following figure shows the project plan. The four RUP phases are visualized together with the corresponding milestones.

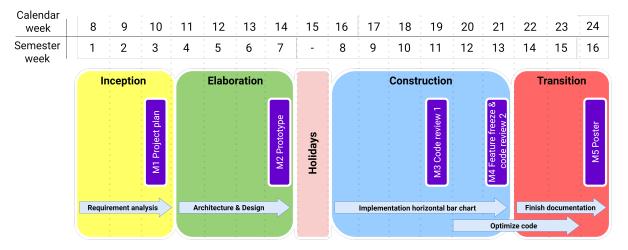


Figure 7.1: Project plan

7.2. MILESTONES 69

# 7.2 Milestones

A milestone indicates the end of a project stage and can act as a verification utility to check if all defined goals have been reached. There are 5 milestones defined in this project plan.

Ν	Л#	Milestone Name	Artifacts	Due within week
ı	M1	Project Plan	<ul><li>Repositories set up</li><li>FR / NFR / constraints</li><li>Project plan</li></ul>	3
ı	M2	Prototype	<ul><li>Architecture</li><li>Updated project plan</li><li>Prototype</li></ul>	7
ı	M3	Code review 1	<ul><li>Chart implementation</li><li>Test suit</li><li>Code review 1</li></ul>	11
1	M4	Feature freeze & code review 2	<ul><li> Updated documentation</li><li> Code review 2</li><li> No new features</li></ul>	13
	M5	Poster	<ul><li>Finished documentation</li><li>Poster finished</li></ul>	16

Table 7.1: Milestone definitions

# **Project Organization**

# 8.1 Involved Parties

The roles in the project team are as follows:

Role	Assigned person(s)
Design	Florian Blum
Business logic	Niklas Kaesler
Frontend	Florian Blum
Minutes Secretary	Niklas Kaesler
Meeting organization	Florian Blum
Scrum Master	Niklas Kaesler
Product Owner	Florian Blum
Developer	Florian Blum, Niklas Kaesler
Documentation	Florian Blum, Niklas Kaesler

Table 8.1: Role assignment

The roles determine which person has the main responsibility. In case of absence, the other team member takes over.

# **Role description:**

- Design: Responsibility for the visual design
- · Business logic: Responsibility for the logical aspect of the application
- Frontend: Responsibility for the visual implementation of the application
- Minutes Secretary: Responsibility for taking notes during meetings
- · Meeting organization: Responsibility to organize meetings
- · Scrum Master: Responsibility for following the Scrum principles
- · Product Owner: Responsibility for tracking product progress
- Developer: Responsibility for implementing features
- Documentation: Responsibility for product documentation

# 8.2 Meeting Organization

Meeting	Frequency/Date
Sprint Planning	Weekly
Sprint Review	Weekly
Advisor Meeting	Weekly/Bi-weekly
Code Review 1	10.05.2023
Code Review 2	31.05.2023
Interim Presentation	20.04.2023
Final Presentation	22.08.2023
Stakeholder meeting	At least once in each RUP phase except for
	Transition

Table 8.2: Meetings

There is no daily scrum, as the whole team is in constant communication with each other due to the fact that all team members are full-time students.

# **Management Tools**

# 9.1 Issue Management

The issues are managed via Jira. Time is also managed using an add-on in Jira. There are four different types of issues:

- Story: Represents a feature that is directly connected to a requirement.
- **Sub-Task**: A user story can be broken down into smaller units, making it easier to manage development.
- **Task**: Represents a task that is not directly related to a requirement, but needs to be done for the project, such as documenting a feature.
- Bug: For unexpected issues with the codebase directly related to features.

There are two types of backlogs:

- Sprint backlog: Contains all the refined issues that are planned to be worked on during a sprint.
- **Product backlog**: Contains all the issues required to complete the project in a prioritized order. The top issues are transferred to the Sprint Backlog in the next Sprint iteration.

Within a sprint there are three stages for the issues:

- To-Do: Issues that still need to be done.
- In progress: Issues currently being worked on.

· Done: Finished

# 9.2 Version Control

### **Documentation**

The documentation is version controlled using GitLab on the OST infrastructure. Link to the GitLab repository:

https://gitlab.ost.ch/florian.blum/chart-components-documentation.

### Source code

The source code is version controlled using GitLab on the OST infrastructure. Link to the GitLab repository:

https://gitlab.ost.ch/florian.blum/chart-components-code.

9.3. OTHER TOOLS 73

# 9.3 Other Tools

# 9.3.1 Documentation Tools

Purpose	Tools
Documentation IDE/Environment	Visual Studio Code with LaTeX
Mockups	Figma
Personas	HubSpot
Other Graphics	draw.io
Risk Evaluation	Excel
Spelling, Grammar, Sentence structure	DeepL(-Write), ChatGPT, LaTeX extensions
	(LTeX, Spell Right)

Table 9.1: Documentation tools

# 9.3.2 Code Tools

Purpose	Tools
Code IDE/Environment	WebStorm with NPM

Table 9.2: Code tools

# **Risk Management**

# 10.1 Risk Identification

Risk ID	Title	Description
R1	Technologies	Technologies that we use are constantly evolving. The project and application needs to adapt to such changes. Rebuilding knowledge and dealing with new bugs can influence the project timeline.
R2	Health & Safety	One or more team members get ill or have an accident. The tasks of that member are not being worked on or will be delayed.
R3	Communication	A team member does not openly discuss issues in the meetings / chats. This would lead to problems that are going to be discovered at a later stage.
R4	Scope	The scope of the project is too big, and the targeted goals are unrealistic and not achievable in the given time.
R5	Knowledge	Lack of acknowledgement of a team member or the whole team concerning technical aspects of the project. This could lead to a time delay or a shortening of the scope.
R6	External hazards	Global conflicts, weather disasters or other crises make it impossible to work on the project.
R7	Time management	Due to poor time planning, the project cannot be finished in time.
R8	Requirements	Missing or incorrect functional requirements lead to an unsatisfying end product.
R9	Software quality	A lacking strategy to ensure the requested strategy leads to an unsatisfying product.
R10	Absences	A stakeholder is not available during a critical time period.

Table 10.1: Risk identification

# 10.2 Risk Matrix

Drobobility	Severity			
Probability	Negligible	Marginal	Critical	Catastrophic
Certain				
Likely				
Possible		R2, R4, R5		
Unlikely		R8, R9, R10	R7	
Rare		R1		R6
Eliminated	Eliminated: R3			

Impact: Low Medium High Very High

Table 10.2: Risk matrix

# 10.3 Risk Evolution

Each risk gets a risk score assigned. The score is calculated as follows: Probability \* Severity \* Impact = Risk score.

For the probability the values are: Rare=1, Unlikely=2, Possible=3, Likely=4, Certain=5. For the severity the values are: Negligible=1, Marginal=2, Critical=3, Catastrophic=4. For the impact the values are: Low=1, Medium=2, High=3, Very High=4.

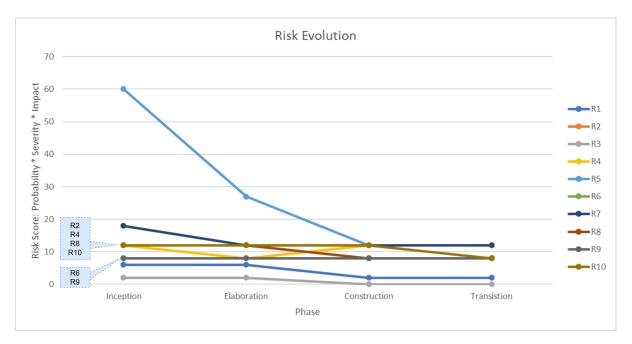


Figure 10.1: Risk Evolution Graph

10.4. RISK MITIGATION 76

# 10.4 Risk Mitigation

Affected Risks	Measures
R1	Stable versions of the libraries are being used and the software will be built modularly, where parts can easily be changed without impacting the whole application.
R2, R3, R7, R10	Frequent meetings and open communication are being practiced. In weekly and/or daily syncs knowledge is shared so no knowledge silos arise.
R4, R7, R8	The planning phase is carried out properly and industry practices are used for the project management. Frequent reoccurring update meetings with the stakeholders are being held to reach a consensus.
R6	Code and documentation is backed up. Apart from that, the risk is being accepted.
R5	In the Inception and Elaboration phase tutorials will be worked through and the code and its structure will be analyzed. The team will train itself through research session that are being taken into account when planning the project.
R9	Code review are being held to check the quality together with the stake- holder. The requirements have to fulfill their Definition of Done and have to pass the defined tests.

Table 10.3: Risk Mitigation and Prevention

# **Time Tracking**

For the time tracking a combination of the standard tool from Jira and the extension "Timesheet Reports and Gadgets for JIRA Cloud" is used. The standard tool allows to report time spent on each task and the extension can generate various reports with different filters such as per week, per team member or per type of task. These are the following types of task defined:

- Documentation
- Code
- Management
- Research

# Time tracking by labels

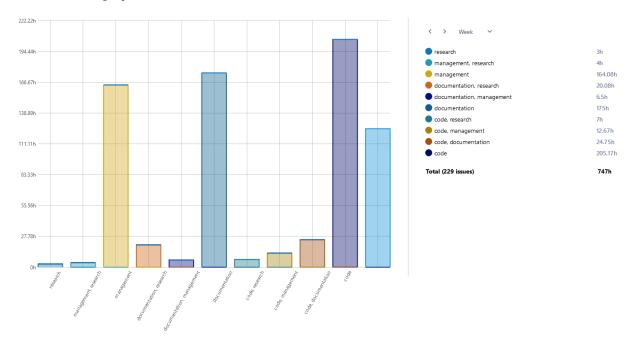


Figure 11.1: Time tracking by labels

# Time tracking by semester week

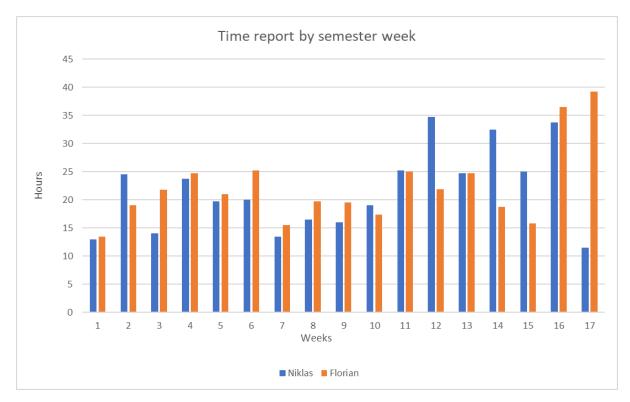


Figure 11.2: Time tracking by semester week

# Part III Appendix

# **License Agreement**

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# **Developer Guide**

DEVELOPER-GUIDE.md 6/13/2023

# Intro

# When to Use

This horizontal bar chart is most effective for displaying graphs that represent any of the following:

# **Nominal Comparisons**

The data present matches the following criteria:

- No specific order
- Categorical subdivisions present
- For each subdivision one or more measures available

# Rankings

The data present matches the following criteria:

- Data ordered ascending or descending
- Categorical subdivisions present
- For each subdivision one measure available

If low values should be highlighted align the data in ascending order. For high value highlighting align the data in descending order.

### Part-to-Whole Visualizations

The data present matches the following criteria:

- Individual categorical subdivisions available
- Measures in a ratio to the whole

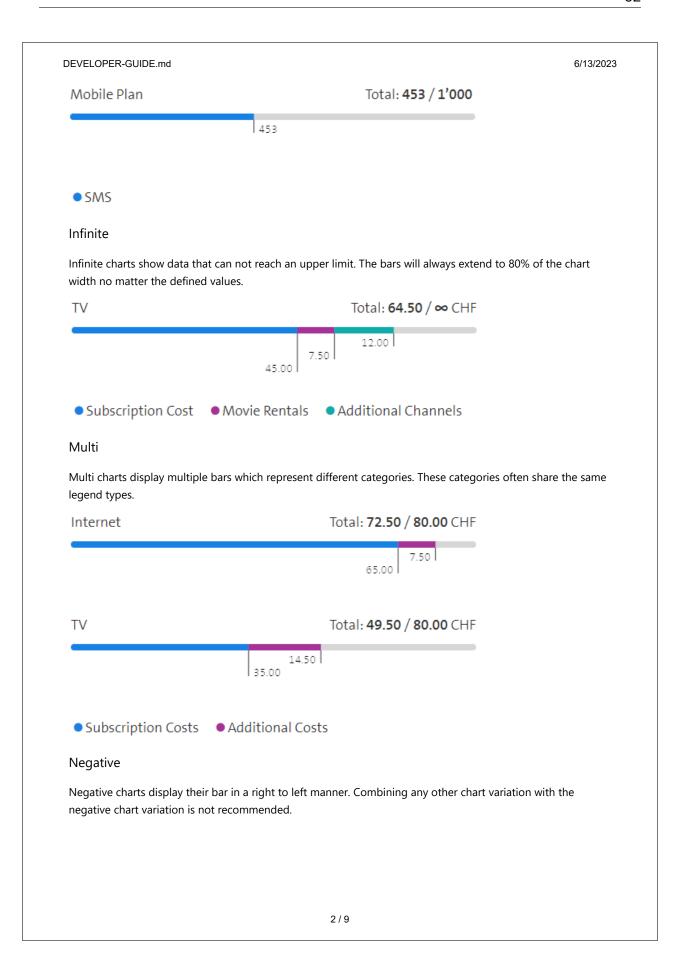
Stacked bars can be used if the parts of a whole need to be displayed.

# Designers

# **Variations**

### Limited

Limited charts display datasets which have an upper limit.



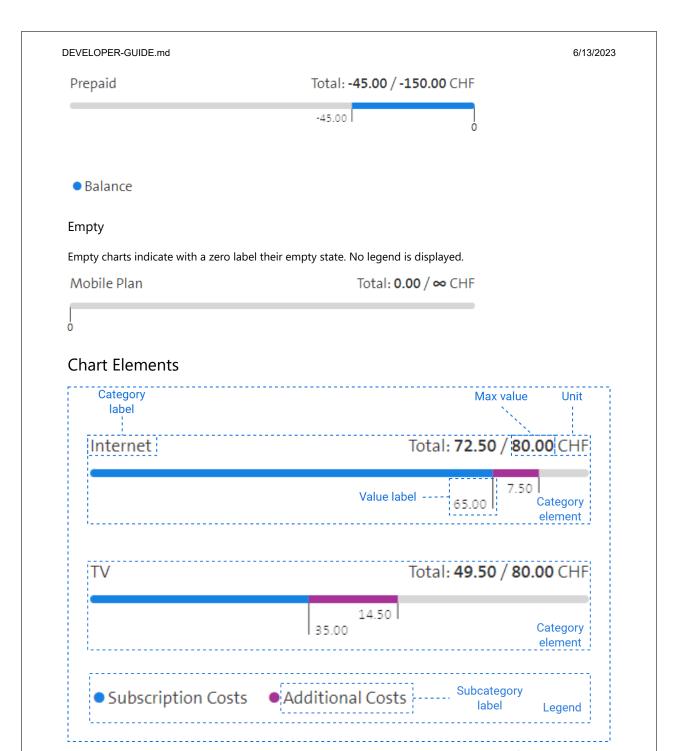


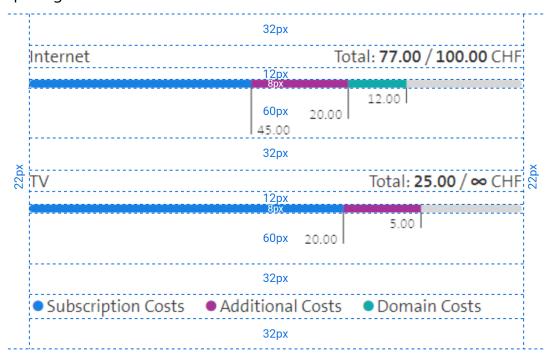
Chart component

# Constraints

- Max 6 category elements per chart component
- Max 5 subcategories per chart component
- Max 3 subcategories per category element

DEVELOPER-GUIDE.md 6/13/2023

# Spacing



# Colors

Colors used are the SDX accent colors. The order of color selection is:

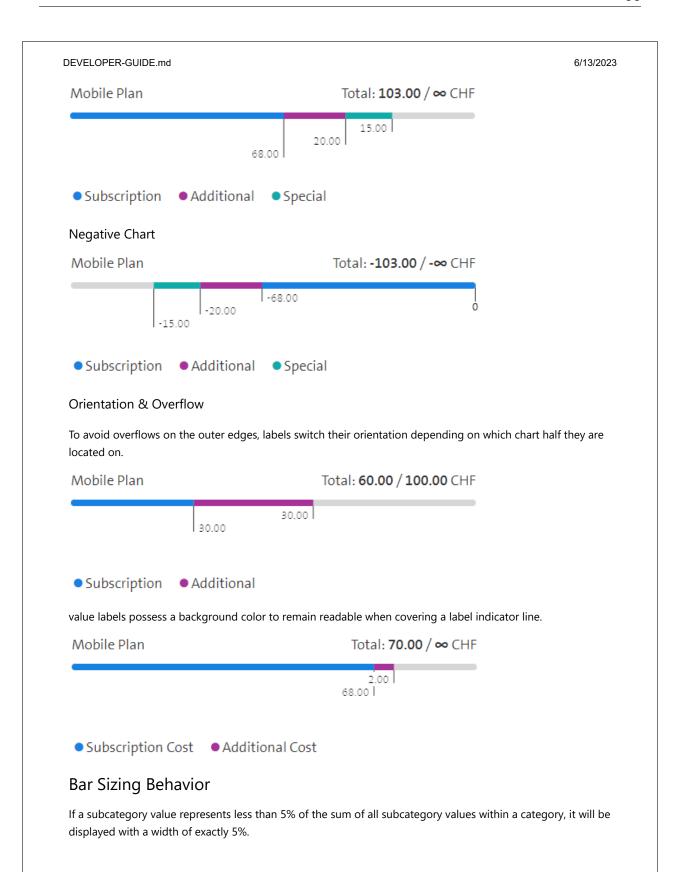
- 1. Azure
- 2. Orchid
- 3. Turquoise
- 4. Pink
- 5. Iris

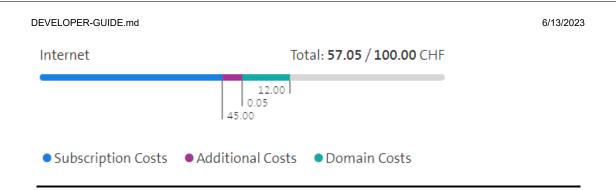
Note that this order only strictly applies to the legend. This is due to the fact that categories can consist of non-consecutive subcategory entries.

# **Bar Label Behavior**

Labels are displayed in a stair format and adjust their height according to their ordering.

**Positive Chart** 





# **Developers**

# **Properties**

Documentation of all component properties are available as comments within the code:

/src/components/horizontal-bar-chart/horizontal-bar-chart.tsx

# Unit

```
unit: string = ""
/**
 * Defines the unit of the displayed values:
 * unit="CHF"
 * --> 3 CHF
 * The default is "" (empty)
 */
```

### Precision

```
precision: number = 0
/**
 * Defines the number of decimal places of the displayed values:
 * precision="3"
 * --> 3.000 CHF
 * The default is "0"
 */
```

### Data

DEVELOPER-GUIDE.md 6/13/2023

```
* "subcategory": "Subscription",

* "maxValue": 300

* }]'
*/
```

A single JSON object and its preferred types

created.

```
{
  "value": "number",
  "category": "string",
  "subcategory": "string",
  "maxValue": "number"
}
```

# Object Key Description value\* Numerical value assigned to the defined subcategory category\* Category name subcategory\* Subcategory name (will also show up in the legend) Define the numeric limit for the sum of all subcategory values within a category. Must be declared on the first JSON object of a category. If omitted an infinite chart variation is

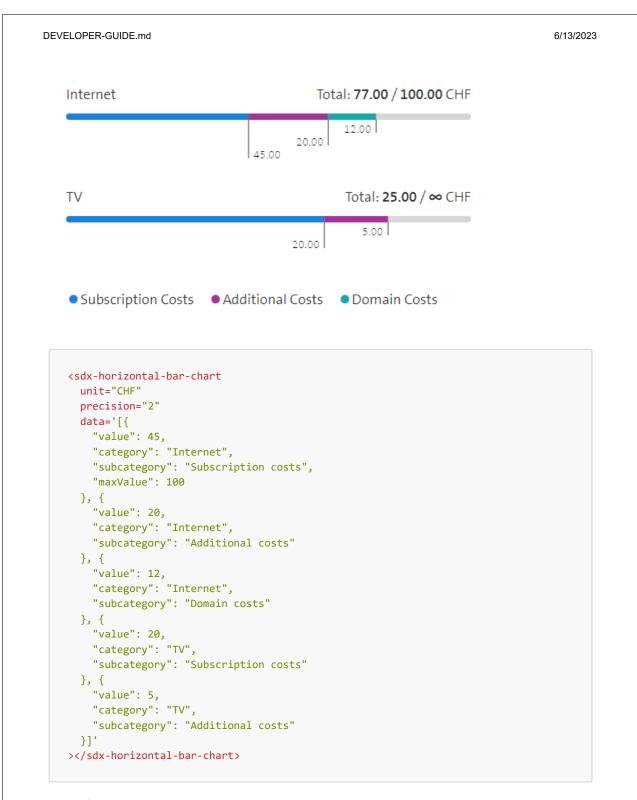
\* = mandatory

# **Errors**

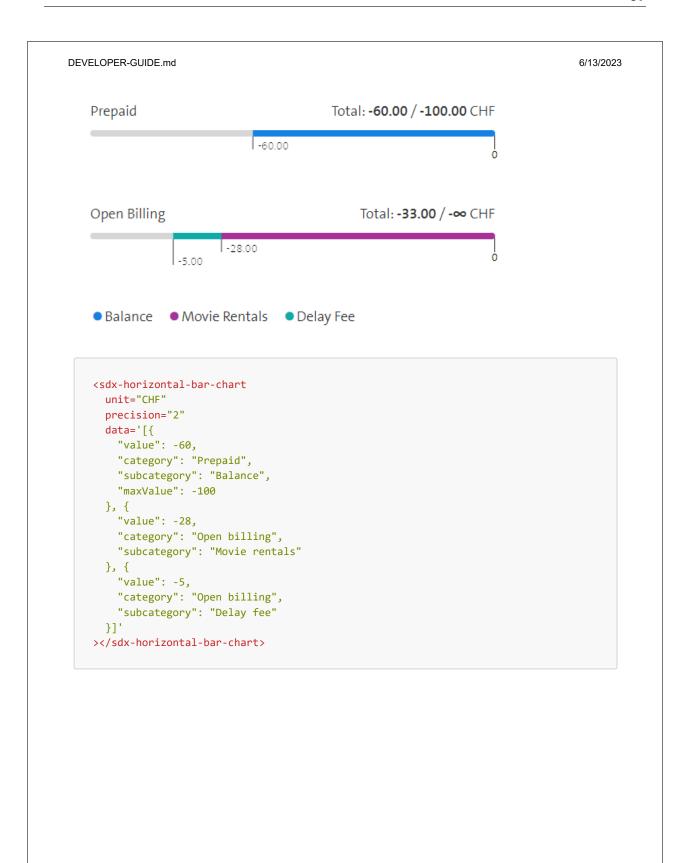
The component is able to scan component properties for false types and input errors. A basic error message if an error is detected. The error is displayed in the web browser instead of a rendered output.

# Examples

# Example 1



Example 2



# **Manual Testing Protocol**

# **Error behavior**

Ref No.	Date	Actual Result	Planned Measures
2	25.05.23	An error message was displayed explaining the error.	none
3	25.05.23	An error message was displayed explaining the error.	none
4	25.05.23	An error message was displayed explaining the error.	none
5	25.05.23	An error message was displayed explaining the error.	none
6	25.05.23	An error message was displayed explaining the error.	none
1	11.06.23	An error message was displayed explaining the error.	none
2	11.06.23	An error message was displayed explaining the error.	none
3	11.06.23	An error message was displayed explaining the error.	none
4	11.06.23	An error message was displayed explaining the error.	none
5	11.06.23	An error message was displayed explaining the error.	none
6	11.06.23	An error message was displayed explaining the error.	none
1	25.05.23	An error message was displayed explaining the error.	none

Table C.1: Error behavior - Results

Missing attributes/ Zero values behavior

Ref No.	Date	Actual Result	Planned Measures
1	25.05.23	As intended, the subcategory is not displayed within the bar, but the legend still lists the subcategory.	Evaluate if this is helpful or confusing.
2	25.05.23	As intended, the subcategories are not displayed within the bar, but the legend still lists the subcategories.	Evaluate if this is helpful or confusing.
3	25.05.23	The max value of the category is set to infinity.	none (This test was done before the Infinity/Zero change, there- fore it was correct behavior)
4	25.05.23	A chart is shown with an empty category and sub category label. The chart crashed due to "Expected length got NaN%" error.	Evaluate and implement a better input data validation.
5	25.05.23	A chart is shown with an empty category and sub category label.	none
6	25.05.23	A chart is shown with an empty category and sub category label.	Evaluate and implement a better input data validation.
1	11.06.23	As intended, the subcategory is not displayed within the bar and the legend doesn't display it.	none
2	11.06.23	As intended, the subcategories are not displayed within the bar and the legend doesn't display them.	none
3	11.06.23	The max value of the category is set to zero.	none
4	11.06.23	An error message is shown displaying that the data isn't valid.	none
5	11.06.23	A chart is shown with an empty category and sub category label.	none
6	11.06.23	An error message is shown displaying that the data isn't valid.	none

Table C.2: Zero Values - Results

# Maximum/Infinity behavior

Ref No.	Date	Actual Result	Planned Measures	
1	25.05.23	The max value of the category is	none	
		set to infinity		
2	25.05.23	The chart doesn't render. The	Evaluate and implement a better	
		chart crashes with the error "Ex-	input data validation.	
		pected length got NaN%"		
3	25.05.23	The total is colored pink and the	none	
		bar is filled.		
4	25.05.23	The end of the bar is round.	none	
5	25.05.23	The bar is not exactly at 80%.	Correct it to exactly 80%.	
1	11.06.23	The max value of the category is	none	
		set to infinity		
2	11.06.23	An error message is shown dis-	none	
		playing that the data isn't valid.		
3	11.06.23	The bar is filled.	none	
4	11.06.23	The end of the bar is round.	none	
5	11.06.23	The bar is exactly at 80%.	none	

Table C.3: Maximum/Infinity behavior - Results

# Negative behavior

Ref No.	Date	Actual Result	Planned Measures
1	25.05.23	The bar animation starts at the right side.	none
2	25.05.23	The zero label is visible.	none
3	25.05.23	The label values have a minus sign.	none
1	11.06.23	The bar animation starts at the right side.	none
2	11.06.23	The zero label is visible.	none
3	11.06.23	The label values have a minus sign.	none

Table C.4: Negative behavior - Results

# Other

Ref No.	Date	Actual Result	Planned Measures
1	25.05.23	The two subcategories are shown as one and the values are summed.	none
2	25.05.23	The chart doesn't update and doesn't get re-rendered.	Fix update functionality
3	25.05.23	The animation plays for each category/bar correctly.	none
4	25.05.23	The bar is responsive, but the labels cut off at the edges.	Fix labels
5	25.05.23	The colors are matching with the subcategories.	none
6	25.05.23	The legend gets animated and shows the correct colors for the subcategories.	none
7	25.05.23	The legend sticks together and the title wraps around. The total label doesn't wrap around.	Fix total label
8	25.05.23	All the labels are capitalized at the beginning of each word.	none
9	25.05.23	Title, legend, values and total are correctly labeled.	none
1	11.06.23	The two subcategories are shown as one and the values are summed.	none
2	11.06.23	The chart updates and re-renders without reloading the site.	none
3	11.06.23	The animation plays for each category/bar correctly.	none
4	11.06.23	The bar is responsive and all the labels are visible.	none
5	11.06.23	The colors are matching with the subcategories.	none
6	11.06.23	The legend gets animated and shows the correct colors for the subcategories.	none
7	11.06.23	The legend sticks together and the title wraps around. The total label wraps around.	none
8	11.06.23	All the labels are capitalized at the beginning of each word.	none
9	11.06.23	Title, legend, values and total are correctly labeled.	none

Table C.5: Other - Results

# **Normal behavior**

Ref No.	Date	Actual Result	Planned Measures	
1	25.05.23	Chart is shown correctly with 2	none	
		categories and 4 subcategories.		
2	25.05.23	Chart is shown correctly with 1	none	
		category and 1 subcategory.		
3	25.05.23	Chart is shown correctly with 6	none	
		categories and 5 subcategories.		
4	25.05.23	Chart is shown correctly, but the	Fix infinity display behavior	
		infinity category bar is completely		
		filled.		
1	11.06.23	Chart is shown correctly with 2 none		
		categories and 4 subcategories.		
2	11.06.23	Chart is shown correctly with 1		
		category and 1 subcategory.		
3	11.06.23	Chart is shown correctly with 6	,	
		categories and 5 subcategories.		
4	11.06.23	Chart is shown correctly and the	none	
		infinity bar is only at 80%.		

Table C.6: Normal behavior - Results

# **UX Testing Protocols**

# D.1 UX Test on May 23, 2023

The scenarios have been played through by a candidate representing a potential user.

Ref No.	Result	Special Observations	Planned Measures
1	The user answered all questions correctly.	The user was confused why the infinity bar was not completely filled with color.	None
2	The user answered all questions correctly.	The user tried to hover over the bar with the mouse.	Evaluate simple tooltip / hover option
3	The user answered all questions correctly.	The user suggested that an exceeded maximum could be displayed more clearly.	Evaluate exceeded limit with stakeholder
4	The user answered all questions correctly.	None	None
5	The user answered all questions correctly.	The labels at the edges were not fully visible.	Correct label displaying behavior
6	The user answered all questions correctly.	The user had to scroll back and forth to connect subcategories to their colors.	Evaluate simple hover or sticky legend

Table D.1: UX test results May, 23 2023

**Overall Feedback:** Overall, the user had a good understanding of what each chart was showing. The user was able to identify all the important information. A few small visual things were not clear at first glance.

# D.2 UX Test on May 31, 2023

The scenarios have been played through by a candidate representing a potential user.

Ref No.	Result	Special Observations	Planned Measures
1	The user answered all questions correctly.	The user had to check twice to understand that the bar is an infinity bar.	None
2	The user answered all questions correctly.	None	None
3	The user answered all questions correctly.	Exceeded maximum was not clear for the user.	In agreement with the stakeholder, it is not the task of the bar chart to notify the user for an exceeded limit.
4	The user answered all questions correctly.	None	None
5	The user answered all questions correctly.	The different label orientations were not intuitive at first sight.	None - the swapping ori- entation is a trade-off for visibility.
6	The user answered all questions correctly.	Some color combinations were hard to distinguish.	None - the color scheme is a constraint.

Table D.2: UX test results May 31, 2023

**Overall Feedback:** The user quickly understood each chart and its purpose. The user was able to gather all the necessary information. Only a few visual things were not clear at the beginning.

# D.3 UX Test on June 02, 2023

The scenarios have been played through by a candidate representing a potential user.

Ref No.	Result	Special Observations	Planned Measures
1	The user answered all questions correctly.	User confused by due to the fact that the chart is not finite. Infinity can usually not be displayed.	Infinite charts are not intuitive but needed in this use case.
2	The user answered all questions correctly.	-	-
3	The user answered all questions correctly.	If the max value is breached, there is no indication.	This is expected behavior. The developer is responsible to handle overflows outside the component.
4	The user answered all questions correctly.	The negative chart is not intuitive. Hard to read for the user. Why would one need such a chart.	Is a functional require- ment of the stakeholder. For readability purposes a zero label and negative characters were added.
5	The user answered all questions correctly.	Combination of negative and positive elements is confusing. Zero is only displayed on the negative version. Value label indicators switch sides, which can lead to wrong value to sub-bar assignments.	The developer guide advises to not mix negative and positive charts. Regarding the label indicators the text orientation is a necessary precaution to avoid overflows near the component edge.
6	The user answered all questions correctly.	-	-

Table D.3: UX test results June 02, 2023

**Overall Feedback:** The test user is able to read information from the chart. The negative and infinite chart variations seem unintuitive. If a combination of negative and positive chart variations is used reading the data becomes difficult.

# D.4 UX Test on June 09, 2023

The scenarios have been played through by a candidate representing a potential user.

Ref No.	Result	Special Observations	Planned Measures
1	The user answered all	-	-
	questions correctly.		
2	The user answered all	-	-
	questions correctly.		
3	The user answered all	Overflow is noticed after	-
	questions correctly.	further inspection.	
4	The user answered all	-	-
	questions correctly.		
5	The user answered all questions correctly.	Mix of negative and pos- itive chart variations is	The developer guide specifies to not mix neg-
	,	confusing.	ative and positive chart variations.
6	The user answered all questions correctly.	Infinity charts stop at approximately 80%, which does not represent an infinite value. The pink color leads to the as-	The color pink is a design standard of Swisscom AG. There is no feasible method to represent infinity in a bar
		sumption of an error.	chart.

Table D.4: UX test results June 09, 2023

**Overall Feedback:** All data is displayed and can be read with ease. The pink color can lead to false assumptions about the chart. No needed interaction with the chart improves the user experience.

# **Usability Testing Protocols**

## E.1 Usability Test on May 23, 2023

The scenarios have been played through by a developer.

**Developer Guide Results:** The attribute description for the "value" attribute was not clear, and the developer still was not sure what the "value" attribute was after reading it several times. The different terminology for bars, sub-bars, categories and sub-categories was very confusing to the developer. The order of categories and subcategories was not explained.

**Planned Measures:** Update guide with clear terminology and descriptions.

#### **Scenario Results:**

Ref No.	Result	Special Observations	Planned Measures
1	The candidate successfully completed the scenario.	At first, the developer had some problems figuring out how it all worked just from the manual. Then the developer used the example provided in the developer's guide as a starting point.	Rework guide.
2	The candidate successfully completed the scenario.	None	None
3	The candidate successfully completed the scenario.	The developer tested with negative/positive values and the corresponding error message appeared. It was clear to the developer what had gone wrong.	None
4	The candidate successfully completed the scenario.	Labels were not fully visible for the developer.	Fix label alignment

Table E.1: Usability test results May, 23 2023

**Overall Feedback:** The candidate completed each task with success. The developer guide was used as an auxiliary tool.

# E.2 Usability Test on May 31, 2023

The scenarios have been played through by a developer.

**Developer Guide Results:** The hierarchy for category and subcategory and the implicit ordering was not clear to the developer. The described precision behavior differed from the actual behavior, as did the behavior for the maximum value.

#### **Scenario Results:**

Ref No.	Result	Special Observations	Planned Measures
1	The candidate successfully completed the scenario.	The developer used the guide as an entry point and playground to understand the chart.	None
2	The candidate successfully completed the scenario.	None	None
3	The candidate successfully completed the scenario.	The developer defined a maximum value for the second subcategory in a category and was confused as to why the maximum value was set to infinity.	Rework guide with clearer descriptions.
4	The candidate successfully completed the scenario.	The developer was confused as to why the precision behavior was rounding its precision instead of just cutting off the decimal places.	Rework guide to describe the intended behavior.

Table E.2: Usability test results May, 31 2023

**Overall Feedback:** The candidate successfully completed each task. The developer's guide was used as an auxiliary tool. The candidate quickly understood how the chart worked and completed each successive task more quickly.

## E.3 Usability Test on June 02, 2023

The scenarios have been played through by a developer.

**Developer Guide Results:** Property description is sufficient. The data attribute is difficult to understand and needs detailed description. Examples with code templates are helpful and enable the user to work more efficiently.

#### **Scenario Results:**

Ref No.	Result	Special Observations	Planned Measures
1	The candidate success-	The JSON format can be	Provide templates for
	fully completed the sce-	difficult to handle.	users.
	nario.		
2	The candidate success-	-	-
	fully completed the sce-		
	nario.		
3	The candidate success-	After mishaps the user	-
	fully completed the sce-	debugged with the help	
	nario.	of the error code.	
4	The candidate success-	Some scenario steps	Break scenario steps
	fully completed the sce-	are complicated and too	into smaller tasks.
	nario.	long.	

Table E.3: Usability test results June, 02 2023

**Overall Feedback:** Each task was completed with success. The developer guide is still not complete and needs further revision. In general, the component is easy to operate after a certain period of familiarization.

## E.4 Usability Test on June 09, 2023

The scenarios have been played through by a developer.

**Developer Guide Results:** The difference between the category and subcategory is confusing and needs further explanation. Code templates and images with details about component element names and position is appreciated and useful.

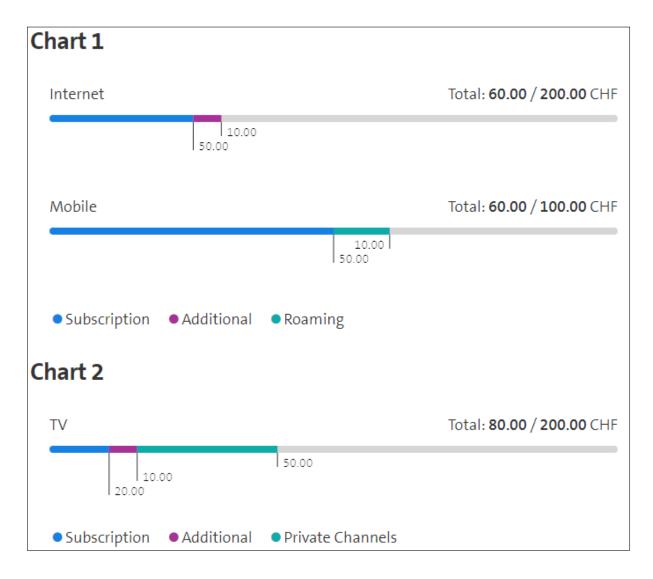
#### **Scenario Results:**

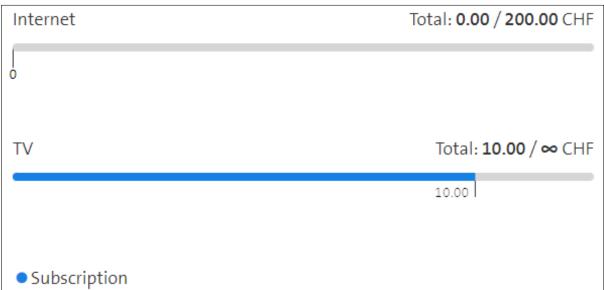
Ref No.	Result	Special Observations	Planned Measures
1	The candidate successfully completed the scenario.	Some properties were written into the data object array.	False attributes are discarded in the data object array. An improved explanation in the developer guide is advised.
2	The candidate successfully completed the scenario.	-	-
3	The candidate successfully completed the scenario.	Applied the negative chart mechanism with ease.	-
4	The candidate successfully completed the scenario.	-	-

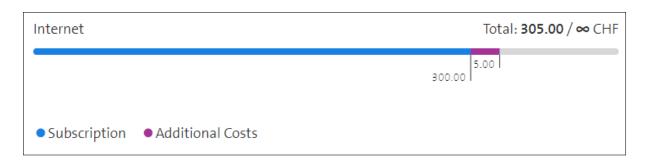
Table E.4: Usability test results June, 09 2023

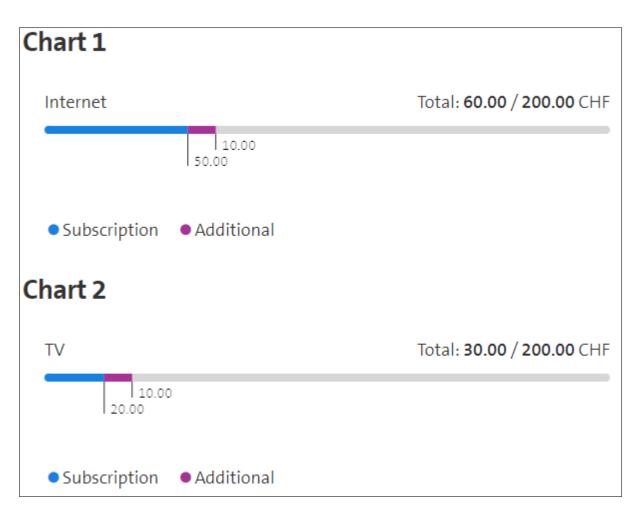
**Overall Feedback:** The component is easy to use due to the fact that properties are explained well. The JSON format is handy, but it is advised to provide input templates.

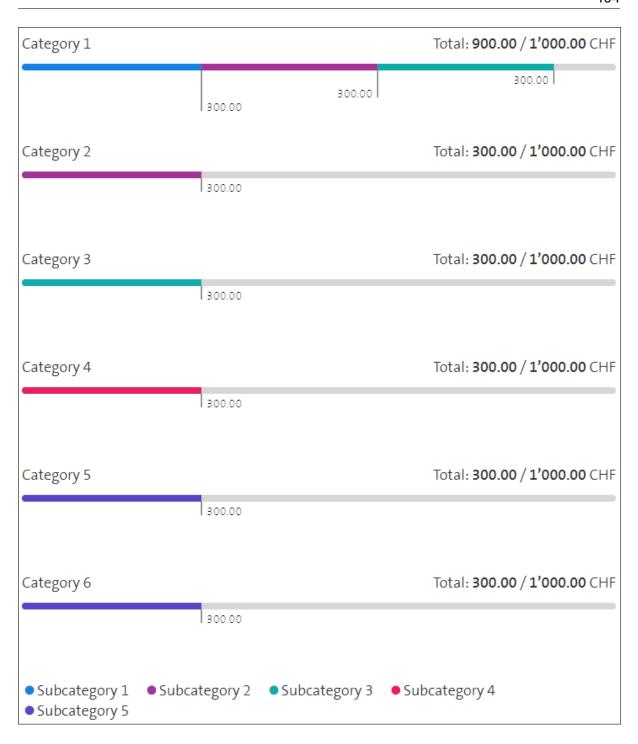
# **Product Screenshots**

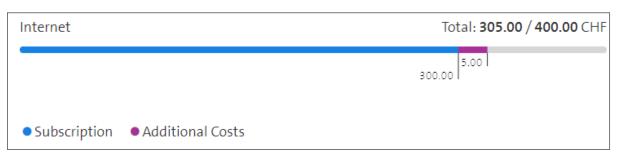






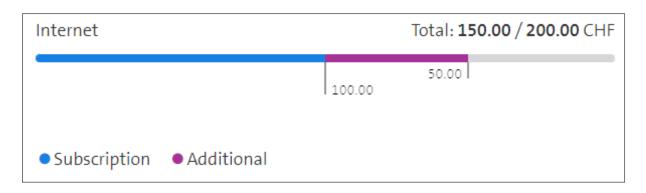












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LIST OF TABLES 132

# **List of Tables**

2.1	NFR maintainability 01	13
2.2	NFR maintainability 02	13
2.3	NFR maintainability 03	14
2.4	NFR efficiency 01	14
2.5	NFR portability 01	14
2.6	NFR usability 01	14
2.1	Design desisions	22
3.1 3.2	Design decisions	
3.3	Contrasts	25 26
3.4		
		26
3.5	Utility analysis Polymer	
3.6	<b></b>	27
3.7	, ,	28
3.8	Utility analysis Puppeteer	
3.9	Utility analysis Mocha	
	Utility analysis Sinon.JS	
	Utility analysis Chai	
	Utility analysis anime.js	
	Utility analysis Animate.css	
	Utility analysis Sass	
	Utility analysis Stylus	
3.16	Utility analysis Less	32
3.17	Utility analysis ESLint	33
3.18	Utility analysis JSLint	33
3.19	Utility analysis Prettier	34
3.20	Utility analysis js-beautify	34
3.21	Web component technology evaluation	35
	Testing technology evaluation	
	Animation technology evaluation	
	Styling technology evaluation	
	Linting technology evaluation	
	Formatting technology evaluation	
		37
	Prototype problem factors	
0.20	Trototype problem ractors	0,
4.1	Line count	44
4.2		45
4.3	Missing attributes and zero values	45
4.4		46
4.5		46
4.6	3	46
4.7		47
4.8		48
4.9		<del>4</del> 9
т. Э	CA COLO COMINIO CALLA CA	77
6.1	Accessibility expansion overview	64
6.2	Data sorting expansion overview	

LIST OF TABLES	133

6.3 6.4 6.5 6.6	Internationalization expansion overview	65 66 66 66
7.1	Milestone definitions	69
8.1 8.2	Role assignment	70 71
9.1 9.2	Documentation tools	73 73
10.2		74 74 76
C.1 C.2 C.3 C.4 C.5 C.6	Zero Values - Results  Maximum/Infinity behavior - Results  Negative behavior - Results	92 92 93
D.1 D.2 D.3 D.4	UX test results May, 23 2023 UX test results May 31, 2023 UX test results June 02, 2023 UX test results June 09, 2023	97
E.1 E.2 E.3 E.4	Usability test results May, 23 2023	00 01

LIST OF FIGURES 134

# **List of Figures**

1	Chart variations	
2		iii
3	· · · · · · · · · · · · · · · · · · ·	İ۷
4	Horizontal bar chart web component	i۷
1.1	Existing chart variations	2
1.2	Limited horizontal bar chart produced by Listing 1.1	4
1.3	Vertical bar chart from Listing 1.2	5
1.4	Vertical bar chart desktop vs. mobile view	6
1.5		6
2.1	ISO 9126 [2]	9
2.2		10
2.3	· · · · · · · · · · · · · · · · · · ·	10
3.1	High level overview	16
3.2		17
3.3		18
3.4		24
3.5		- · 25
3.6		-0 38
3.7	71	39
3.8	21	10
4.1	Folder structure	12
4.2	Test coverage report	
	Tool oo to age to port.	
6.1	Result legend	53
6.2	Result gray background bar	54
6.3	Result labelling across charts	
6.4	Result color order	
6.5	Result data structure	
6.6	Result negative values	
6.7	Result horizontal bar chart	
6.8	Result unit and precision	
		59
		59
	Result maximum value behavior	
	Result stacked chart	
		52
		53
	· · · · · · · · · · · · · · · · · · ·	53
7.1	Project plan	8
10.1	Risk Evolution Graph	75
	5 ,	77
11.2	Time tracking by semester week	<sup>7</sup> 8

LIST OF LISTINGS 135

# **List of Listings**

1.1	Limited horizontal bar chart HTML initialization	4
1.2	Vertical bar chart HTML initialization	5
3.1	JSON data structre	20
3.2	Component decorator	21
3.3	Prop decorators	21
3.4	Watch decorator	21

BIBLIOGRAPHY 136

# **Bibliography**

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